



DIGITAL VISION, INC.

DVIRx Password Reset and MFA Procedures

New procedures have been enabled for DVIRx.com accounts.

Table of Contents:

Forgot/Reset Password Procedure
Mutli Factor Authorization Procedure
Email Verification

Forgot/Reset Password

1. Select "Forgot Password" on DVIRx.com log in screen. Note that you will need to have a verified email for this to work. Instructions for that are at the end of this doc.

RxWizard

A screenshot of a login form on a dark background. It has two input fields: "User name" with the placeholder text "Enter your user name" and "Password" with the placeholder text "Enter your password". Below the password field is a red rectangular button labeled "Forgot password?". At the bottom of the form is a blue rectangular button labeled "Sign in".

2. Enter user name
3. Select “Reset Password”

RxWizard

Forgot password?

User Name

dvidr

Reset password

Remember your password? [Sign in here](#)

4. You will then see a message prompting to check your email for a password reset link.

RxWizard

ⓘ Please check your email for a password reset link.

Resend

5. Follow the link in the “Password Reset” email that you received. Note you will only receive an email if you have verified an email address with DVIRx.com. If you have a verified email address but are not receive the password recovery link, please check your spam filter.

Reset password was requested for your account! Please click on the URL below to reset your password:

http://auth.thedvi.local:8080/AS/account/reset-password?token=32530d17-388e-4a51-bb58-6dea628dddb8&app_uri=http://dvirx.thedvi.local/login.php

Regards,
RxWizard

6. A new password reset page is available for password change or recovery. It requires a verified email address.



Change password

Password

Password

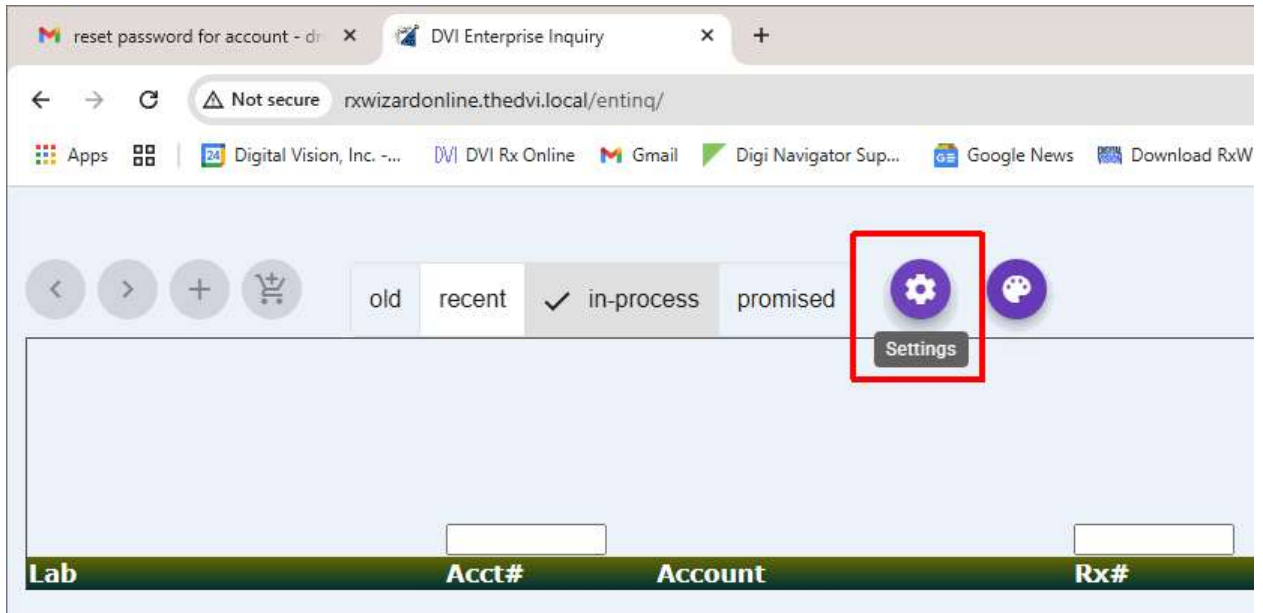
Confirm Password

Change password

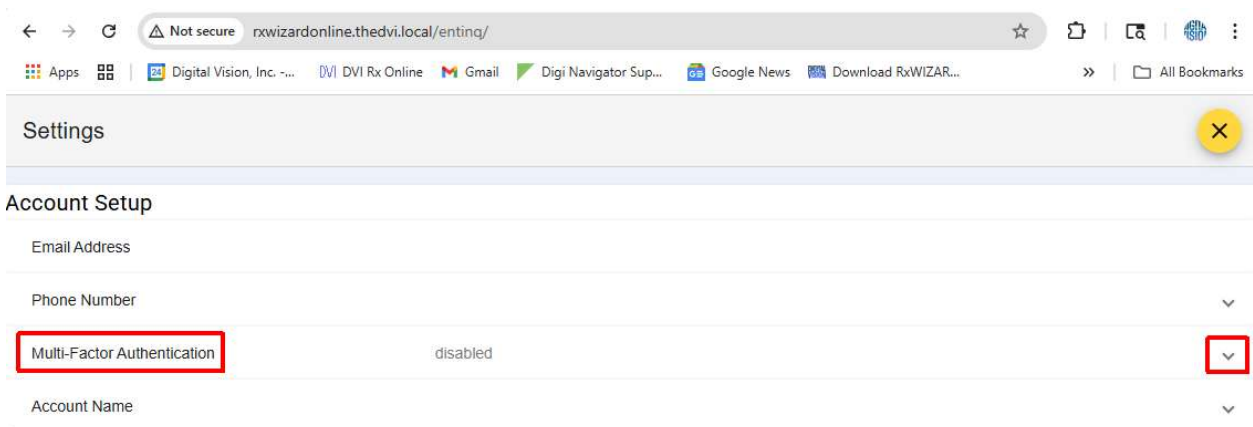
Multi Factor Authentication

Multi-factor authentication setup is performed in the rxwizardonline Setup function, accessible via the gear icon.

1. Log into rxwizardonline.com with your account.
2. Go to settings by selecting the “gear” icon.




3. Select the drop down on the Multi-Factor Authentication line



4. The “Enable MFA” QR code will display.
5. Use the MFA app on your smart phone to finish the rest of setup process.
 - a. Most MFA apps have a “Use QR Code” option to add an account. A code will be generated by the app. Add this code to the “MFA code” field and then select “Submit MFA app generated code” to complete the process.
 - b. If performing setup on from the browser on your smartphone, the “MFA Authenticator Setup Link” may be needed.

Multi-Factor Authentication

Enable MFA



MFA code (app generated)
#####

Submit MFA app generated code

MFA Authenticator Setup Link

Email Verification

1. Make sure to verify your email by selecting “Email” and then “Verify Email”

Wrong frame being selected - j x New Tab x DVI Enterprise Inquiry x +

← → ↻ Not secure rxwizardonline.thedvi.local/entingq/

Settings

A verified email address is required for password recovery!*

Please enter your email address

☐ Email verified

archive downloaded: