DIGITAL VISION

SHIPPING

Daniel Ellis & Shawn McMullen

DVI SHIPPING

Topics

- ✦ Current shipping integrations
- ✦ Address validation
- ✦ Multi-station shipping
- ✦ Tracking numbers

CURRENT INTEGRATIONS

UPS Worldship

✦ XML File based interface

- Requires local installation of the UPS Worldship desktop application on at least one DVI remote

✦ Shipping and return label generation

✦ Tracking number import

✦ Allows bill recipient / 3rd party

✦ Email notifications, including MTP work

CURRENT INTEGRATIONS

UPS Worldship - Setup

We've simplified the already simple Worldship setup. Use the "Write Config" button in the UPS Setup program <4,8,1,7,2,5> on the Worldship remote(s) in order to update XML import path in Worldship.

UPS Setup

Delivery Methods

DVI	UPS	Mail Innovations	Sat. Delivery
U60	Next Day Air Early ...	N	N
U01	Next Day Air	N	N
U43	Next Day Air Saver	N	N
U35	2nd Day Air AM	N	N
U07	2nd Day Air	N	N
U21	3 Day Select	N	N
U11	Ground	N	N

+   -   Defaults

Address Source
- ○ Both
- ● VISION
- ○ WorldShip   ?

Bill Recipients...   Fix Folder Lock   View Errors   Write Config

Printer Map   Print Labels   Validation

XML Path:

Profile:

Suppress MTP Phone   ☐ Strip Single Country   ☐ Email Tracking Numbers   Save

CURRENT INTEGRATIONS

UPS Worldship – Shipping and Return Label Setup

Shipping and Return label setup can be configured to print Return labels with the same Shipping method or an alternative method.

CURRENT INTEGRATIONS

UPS Worldship – Account Email Notifications

Use the @N email target in the phonelist <3,4,1,1, Alt+E> to have Worldship send an email notification to the account. Requires Email Tracking Numbers to be enabled in UPS Worldship Setup.

CURRENT INTEGRATIONS

UPS Worldship – MTP Email Notifications

Use the MISC1 and MISC2 fields of the MTP record to specify email address(es) for Worldship to send shipment notifications.
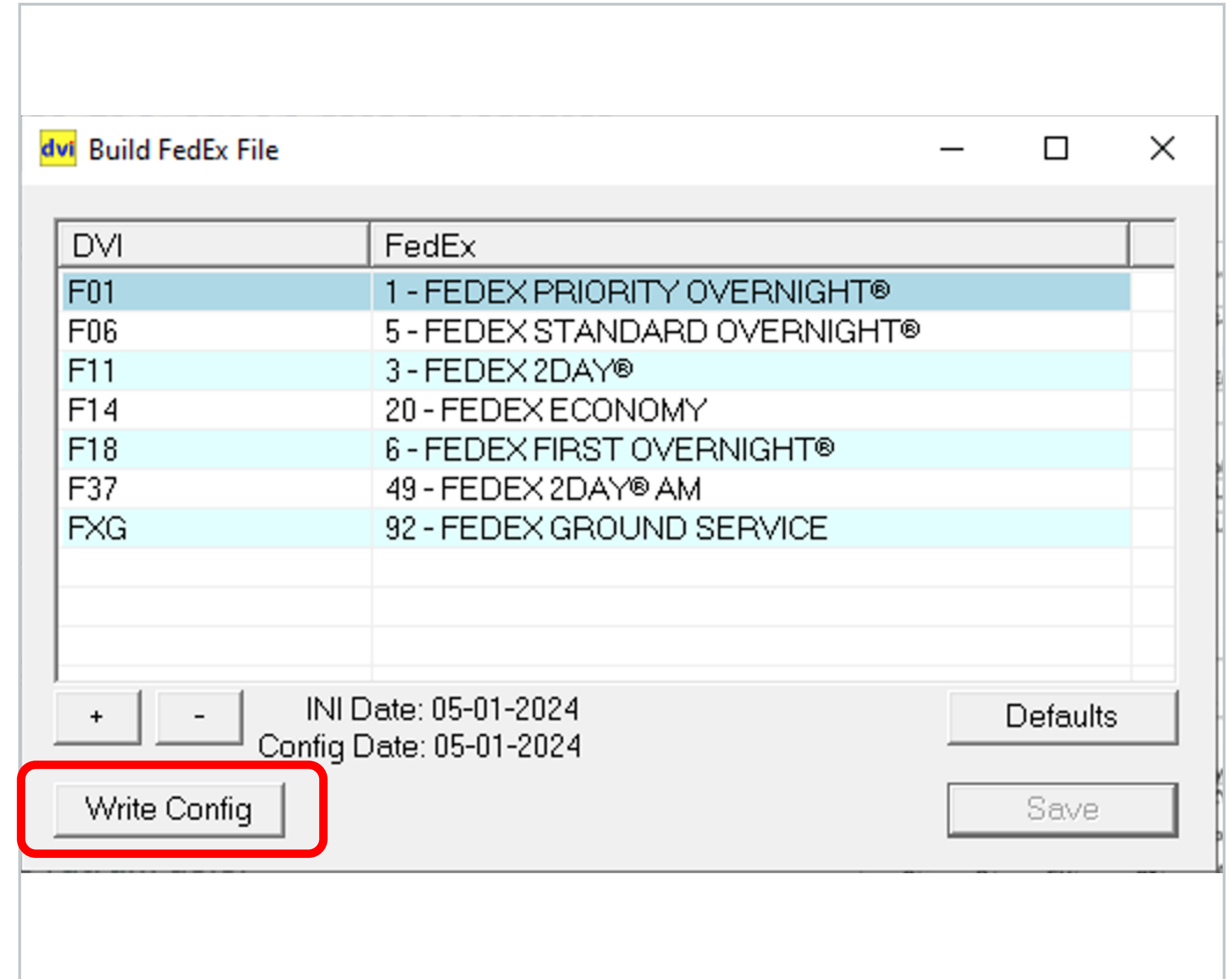
CURRENT INTEGRATIONS

FedEx Ship Manager

✦ CSV file based interface

  - Requires local installation of the FedEx Ship Manager desktop application on at least one DVI remote

✦ Shipping label generation

✦ Tracking number import

CURRENT INTEGRATIONS

FedEx Ship Manager – Simplified Setup

We've simplified the FedEx integration setup.

✦ Use the FedEx Setup program <4,8,1,7,2,4> to map DVI delivery methods to their corresponding FedEx method.

✦ On the FedEx Ship Manager remote(s), click "Write Config" to write the integration file.

CURRENT INTEGRATIONS

Stamps.com

✦ Web API based integration

- No desktop application required

✦ Multi-carrier support (USPS, UPS, DHL, and more)

- Potential savings shipping UPS via Stamps.com

✦ Shipping label generation

✦ Tracking number import

ADDRESS VALIDATION

Address validation provides a way to validate both account and MTP addresses. Allowing you to reduce potential carrier surcharges for invalid addresses.

- ✦ Auto-process work (eg Combob) jobs that fail validation optionally become edits with a dedicated reason.

- ✦ Rx Entry <1,1> provides a list of suggestions when a MTP record fails validation.

- ✦ Changing account addresses in the customer master <3,4,1,1> provides a list of suggestions when the address validation fails.

ADDRESS VALIDATION

Simplified Setup

✦ Previously address validation required an UPS access key in addition to UPS username and password.

- Access key generation required answering a lot of complicated questions.

✦ The new setup is as simple as logging into your UPS account using your UPS credentials.

ADDRESS VALIDATION

Demo

Demo

MULTI-STATION SHIPPING

Simplified label / job matching

The UPS Setup program, <4,8,1,7,2,5> allows specifying different print locations for different remotes in order to consolidate labels printed by different remotes.

✦ Use the "Printer Map" button in the UPS Setup program <4,8,1,7,2,5>

- Map DVI Remote numbers for invoicing or shiproom logging remotes to an arbitrary printer ID.

- Leave one remote unmapped to act as a default.

- Stamps.com integrations work immediately. For UPS and FedEx, use the "Write Config" button on each of those remotes to update the integration files.

TRACKING NUMBERS

DIGITAL
VISION

✦ Tracking information has become an important customer support concern for labs

✦ Getting tracking information presented to your accounts quickly and easily has been an increased point of emphasis

- RxWizard and RxWizard Online

- Emailed status reports, UPS Shipment notification emails (both account and MTP), Emailed packing lists (coming soon)

✦ Currently tracking numbers are stored and fetched:

- By account / date for labs generating their labels via invoicing <2,3,1>

- By sequence number for labs generating their labels via Ship Room Logging <2,3,9>

✦ But….

- Occasionally these lookups can be problematic lab-side depending on the timing of label generation and cycling

- It can also be problematic for dropship work lookups on the Rx Wizard Online

✦ So….

- We're addressing these pitfalls with a completely new mechanism to store and lookup tracking information per job by invoice number

DIGITAL VISION

THANK YOU

Contact Digital Vision:

(503) 231-6606 | info@thedvi.com