RxWizard Online Enterprise SEER Security Enhancements

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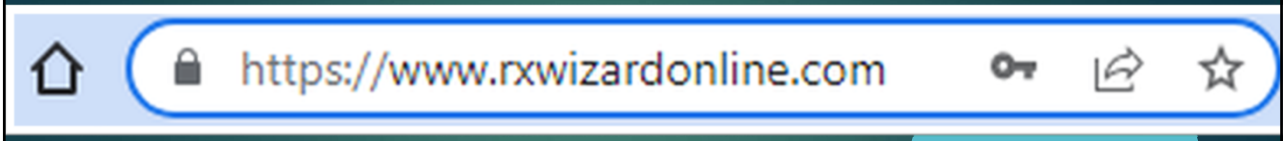
RxWizard Online



- Easy install (because no install!)
- More secure
- Faster development lifecycle
- Low maintenance

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RxWizard vs RxWizardOnline Comparison

Feature	RxWizard Windows	RxWizardOnline
Installation		+
Updates		+
Multi-platform (Windows/Android/iOS/etc)		+
Web Browser Dependence	+	
Tracing	+	+

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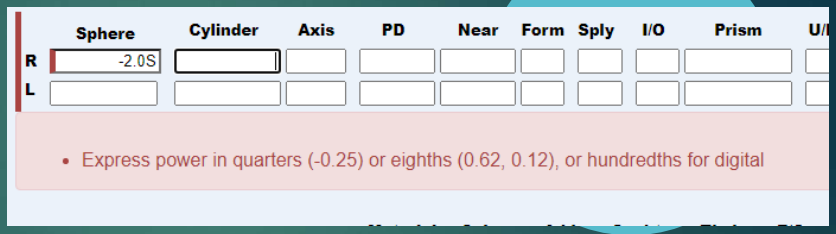
Screen Navigation

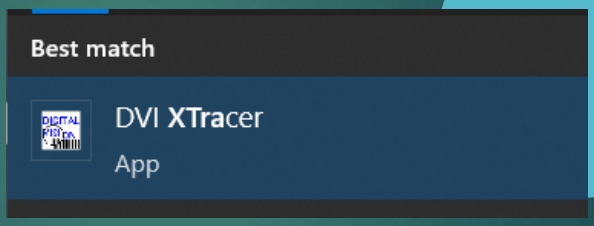
- Consistent
- Auto-tab
- Enter for next line
- Immediate feedback



4

Tracing

- Windows support through XTracer installation



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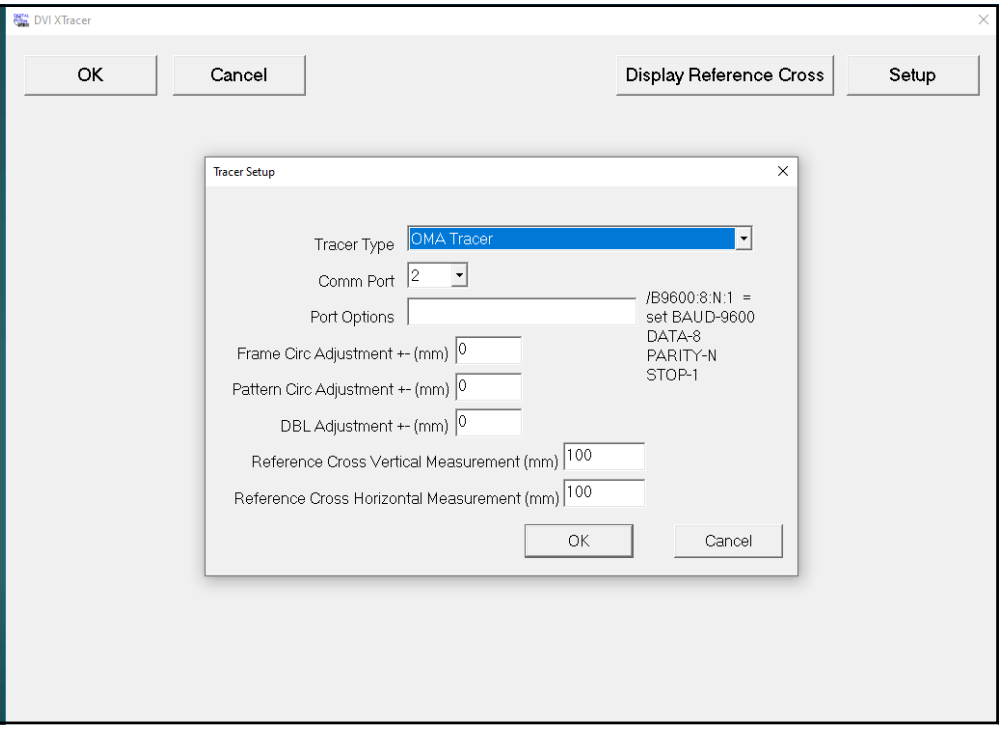
- Familiar setup



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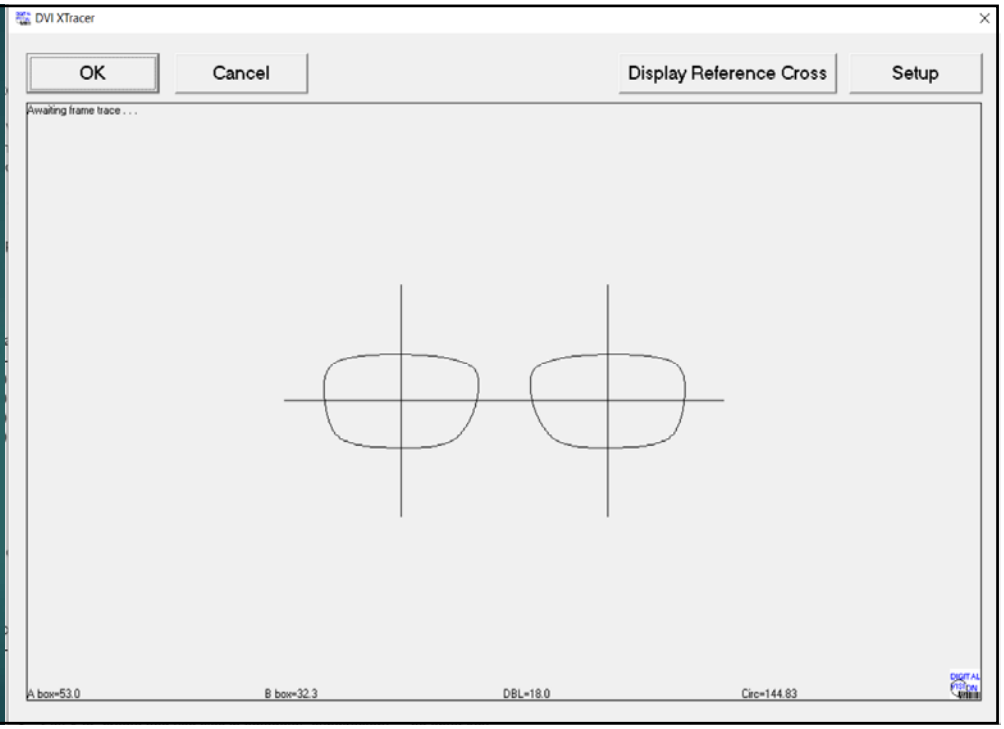
- Incoming tracing display



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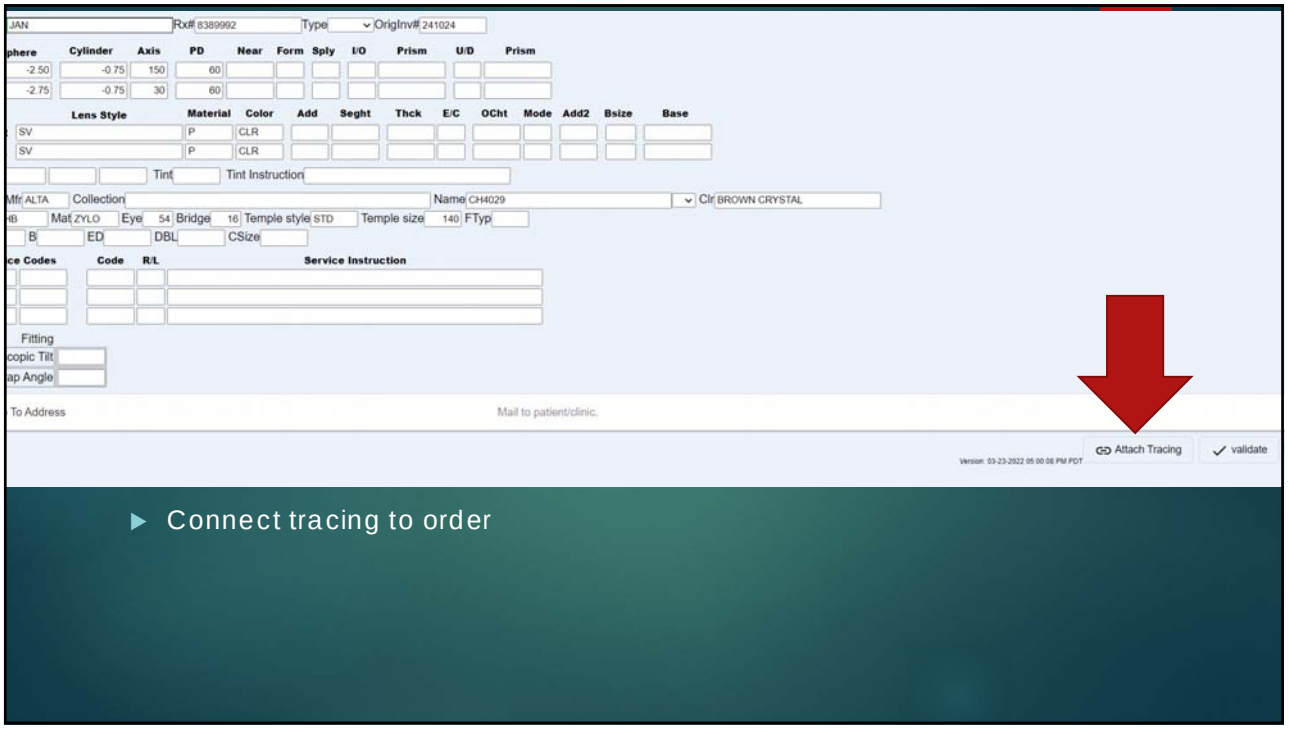
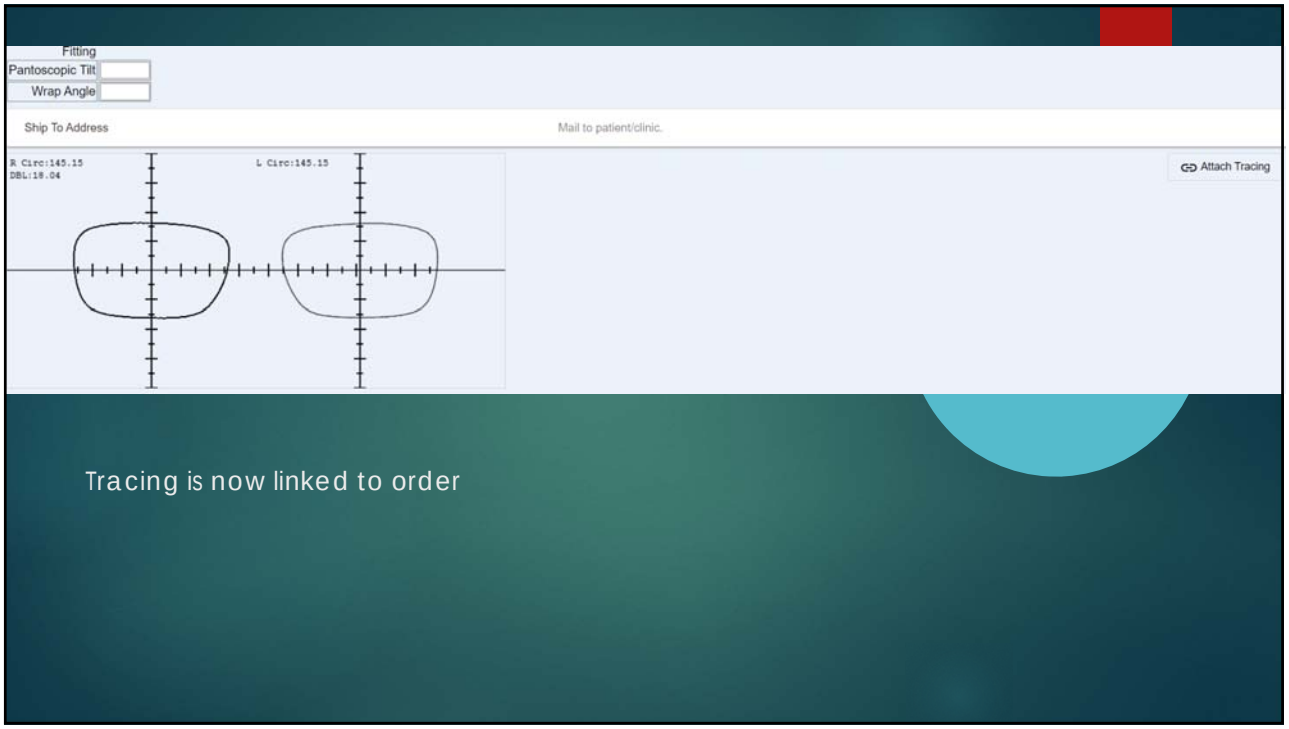


- Connect tracing to order

8



Tracing is now linked to order

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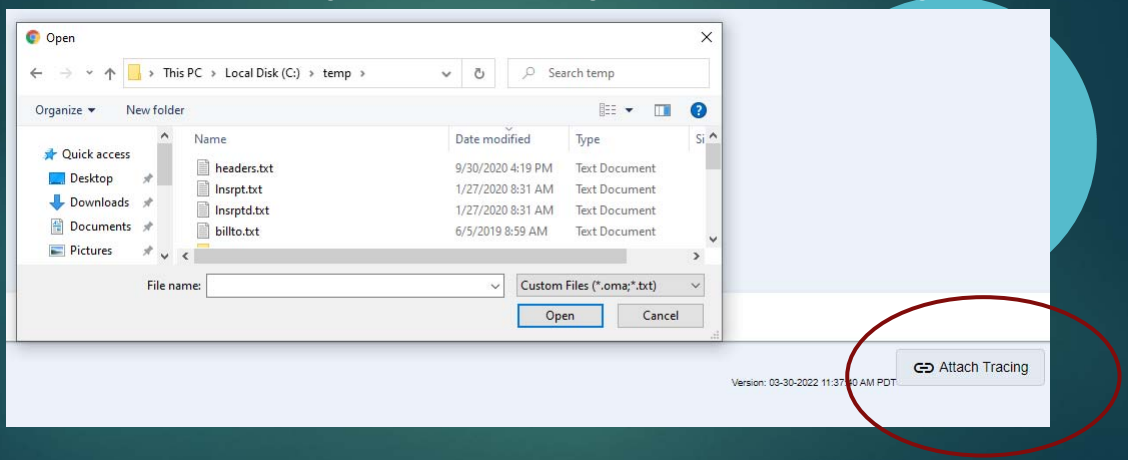
Tracing file import

- If XTracer is not configured, attach tracing button invokes file dialog



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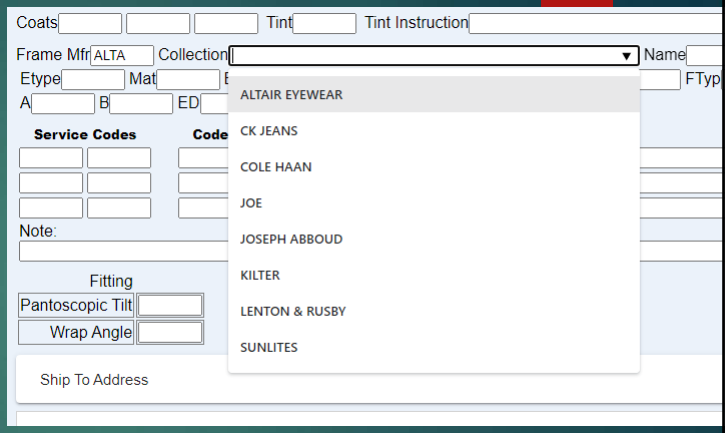
Frame Database

- Collection dropdown on screen
- Eye, bridge, edge type, material, color dropdowns



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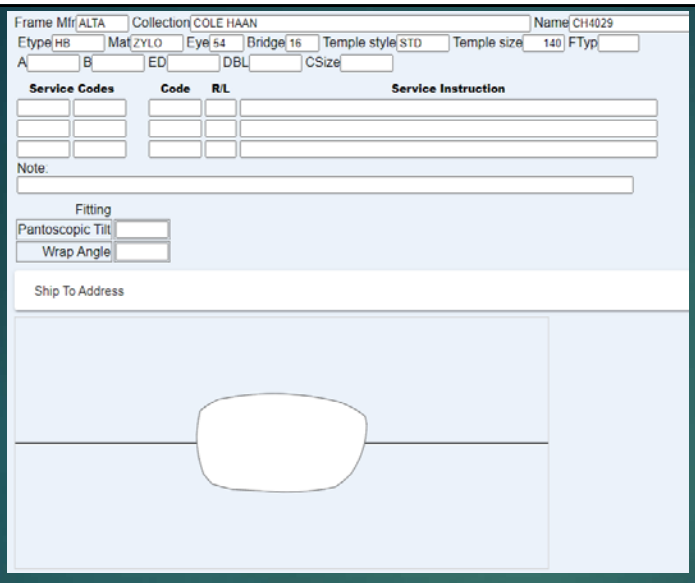

Tracing database including pattern

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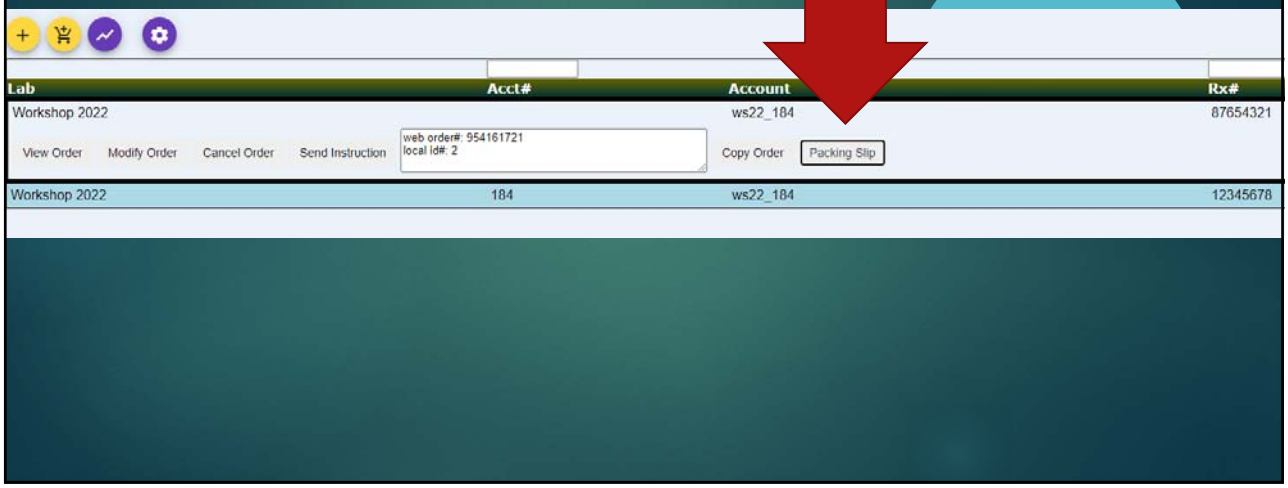
FTC Packing Slip



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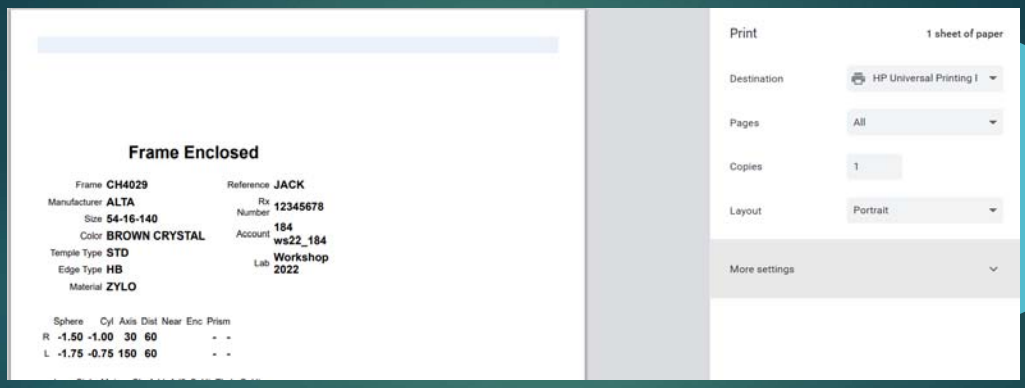
Printable From Browser



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Rx# & Account# barcodes

L SV P CLR -

Coating Tint Sz Base
R
L

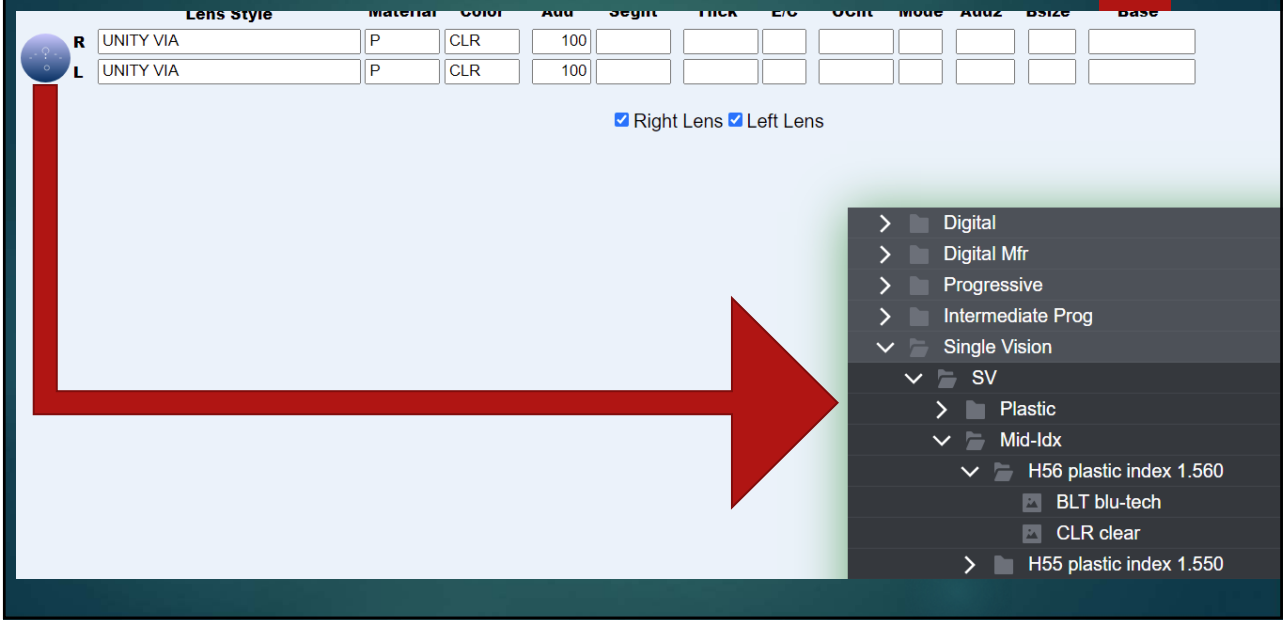
Services

184

12345678

15

Cascading Menus



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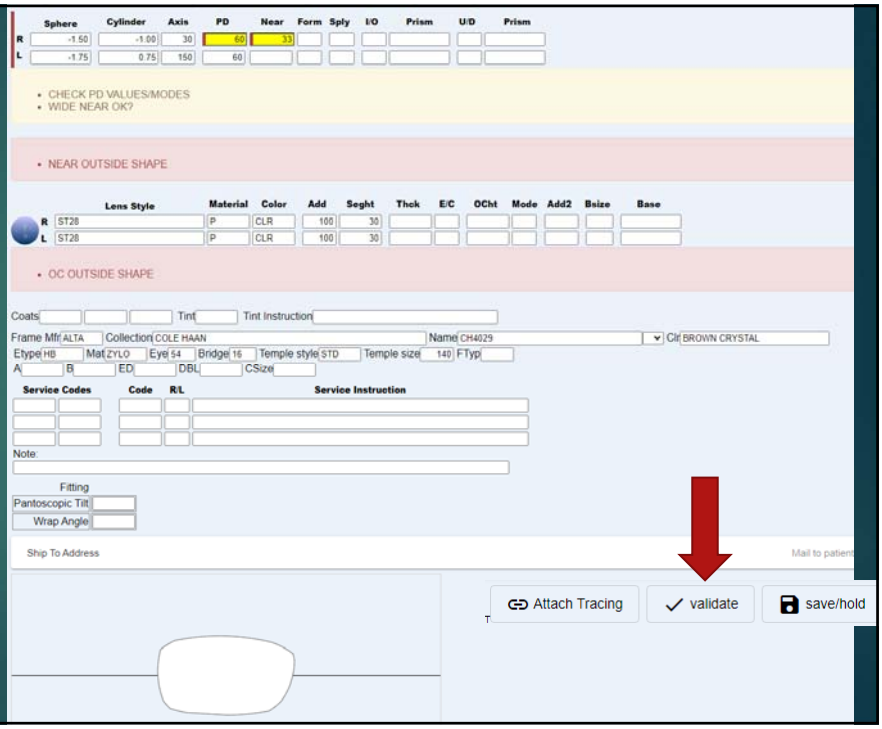
Powerful Validation



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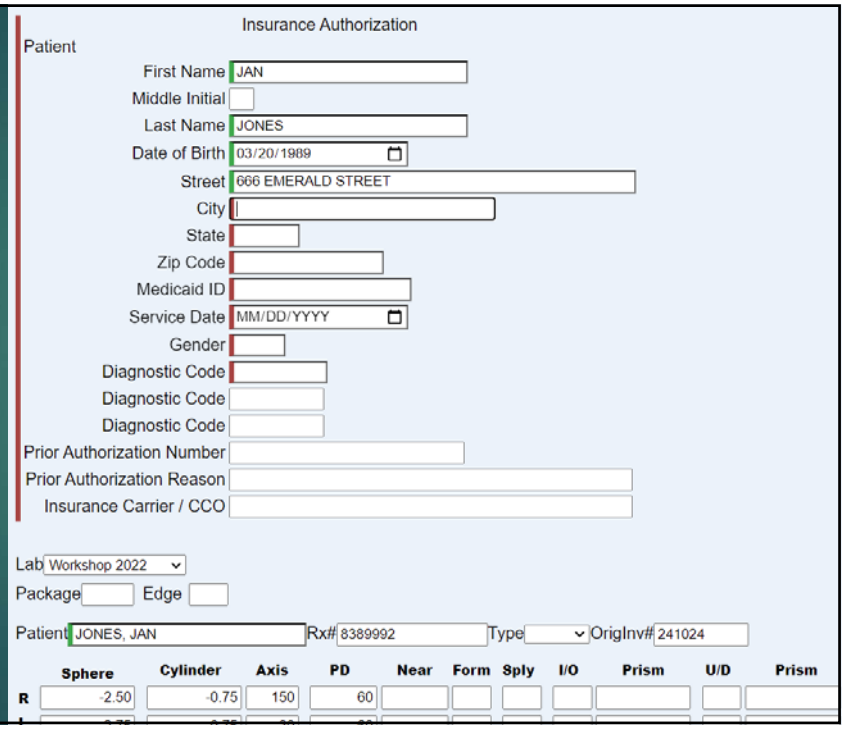
- Additional order-related information



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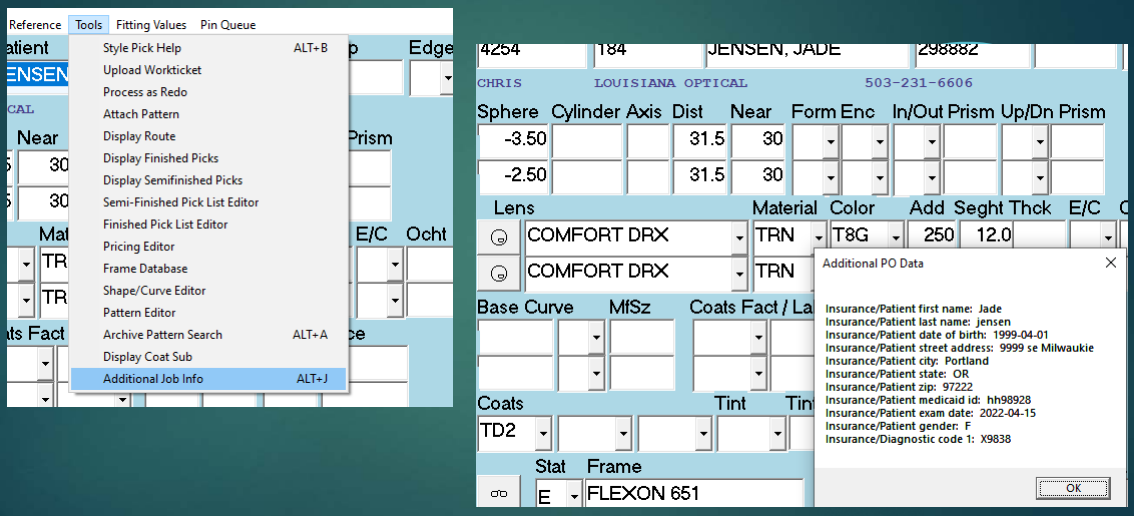
Viewable in Rx



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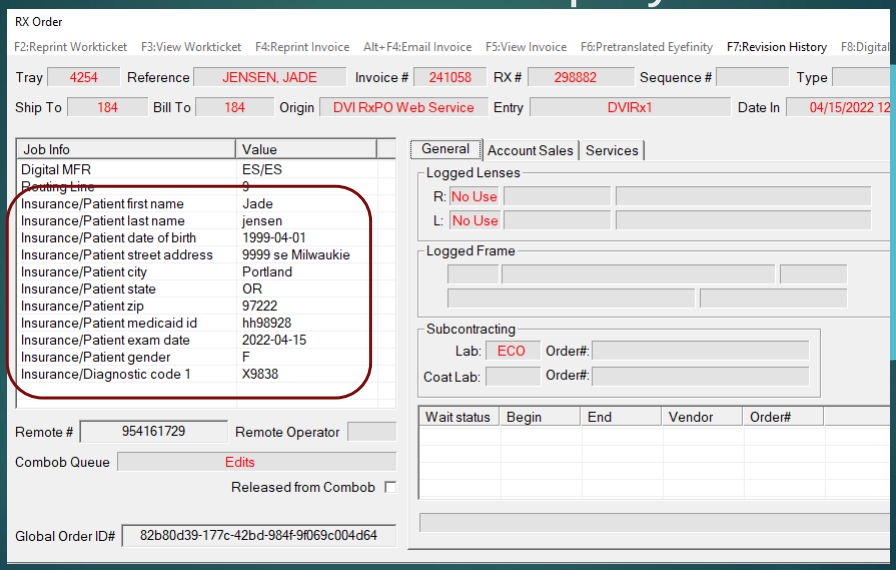
Viewable in Account Inquiry



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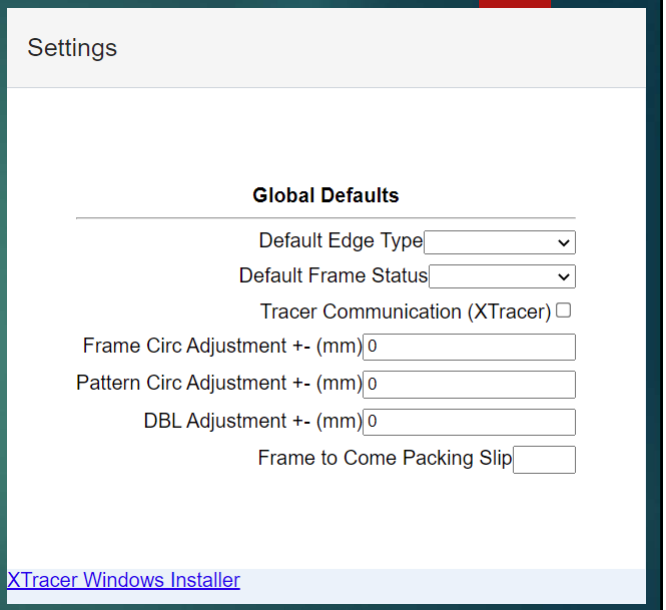
ECP Settings

- Xtracer installation link
- Enable automatic FTC packing slip



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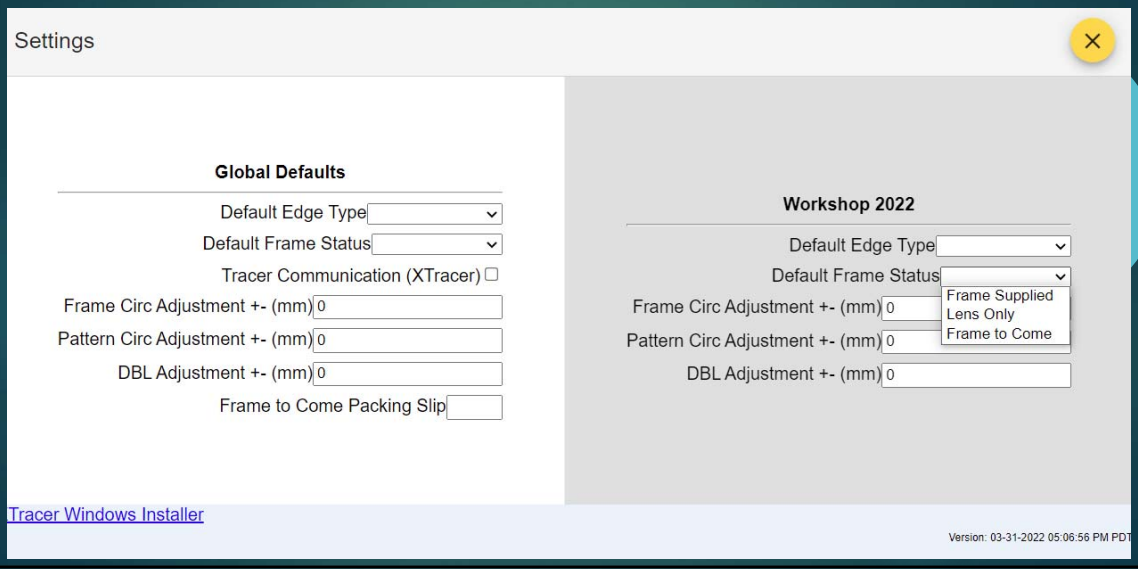
Settings can be configured by lab



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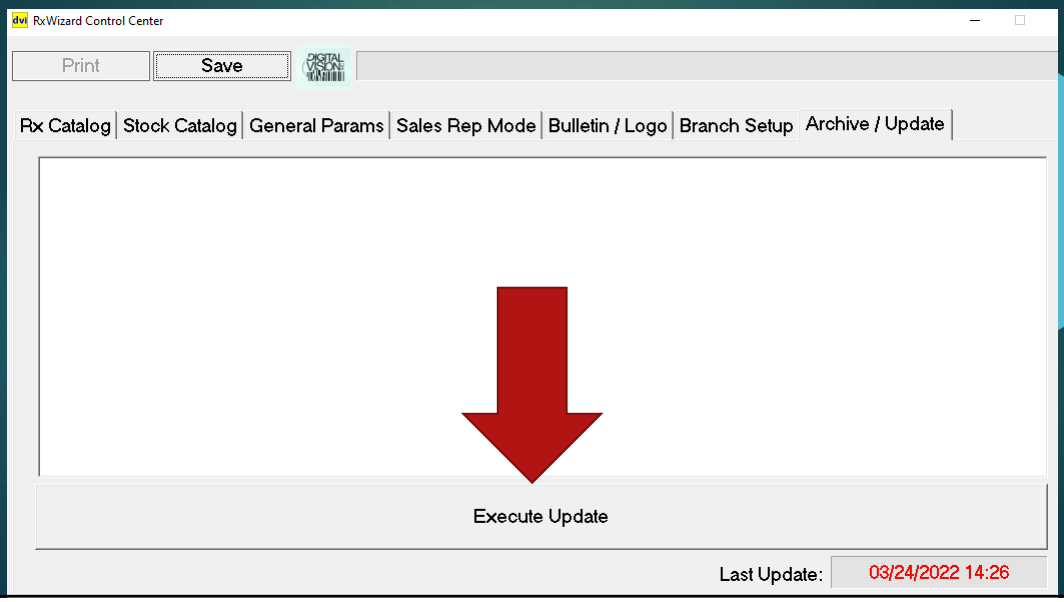
Simplified Build Process



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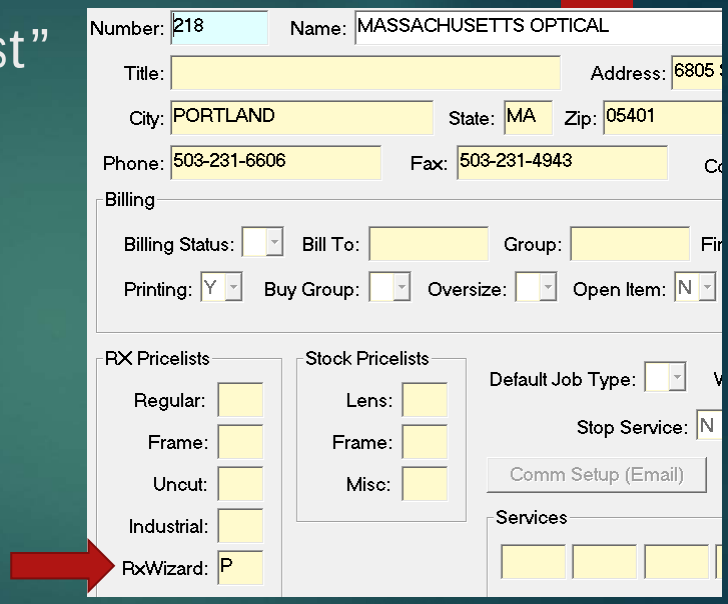
"RxWizard Pricelist"

- Catalog customized by account



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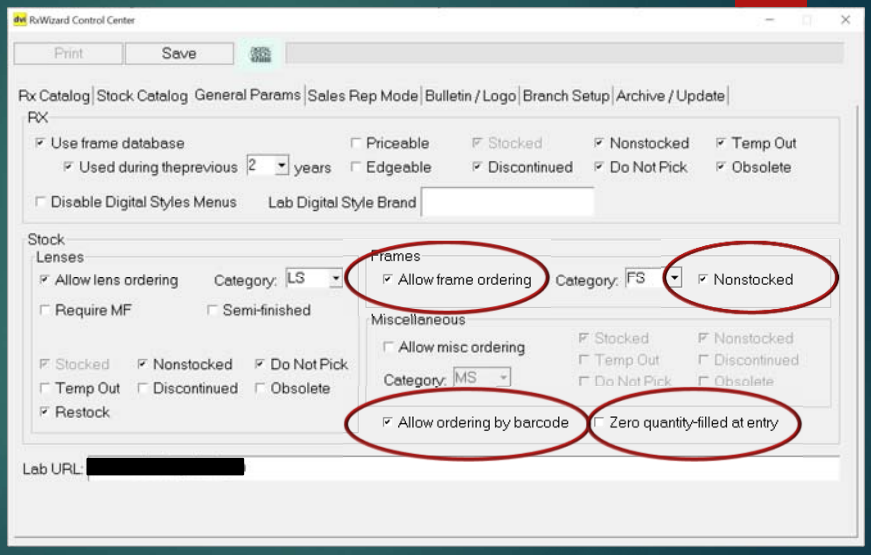
Stock Frame Ordering – Lab Setup

- RxWizard Control Center
  - Allow frame ordering
  - Allow ordering by barcode
  - Nonstocked
  - Zero quantity-filled at entry for reconciliation



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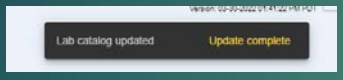
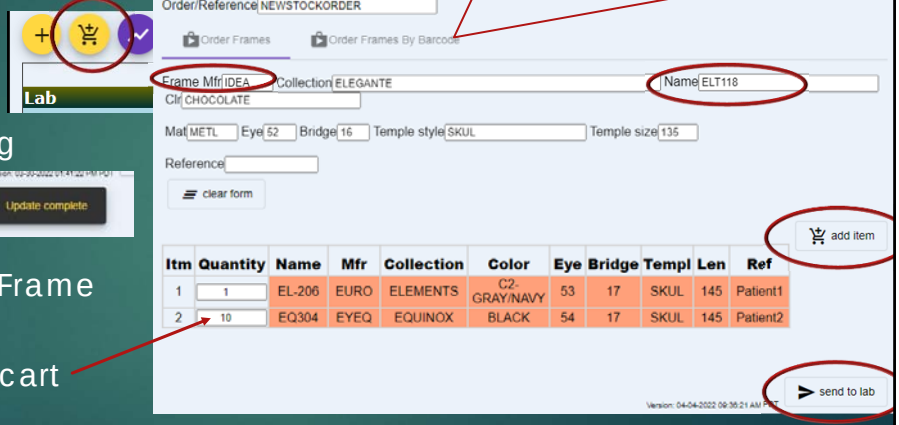
Stock Frame Ordering

- ECP chooses lab
- Lab-specific catalog loads



- Search by Mfr then Frame Name or Collection
- Specify quantity in cart
- Send order to lab
- By UPC



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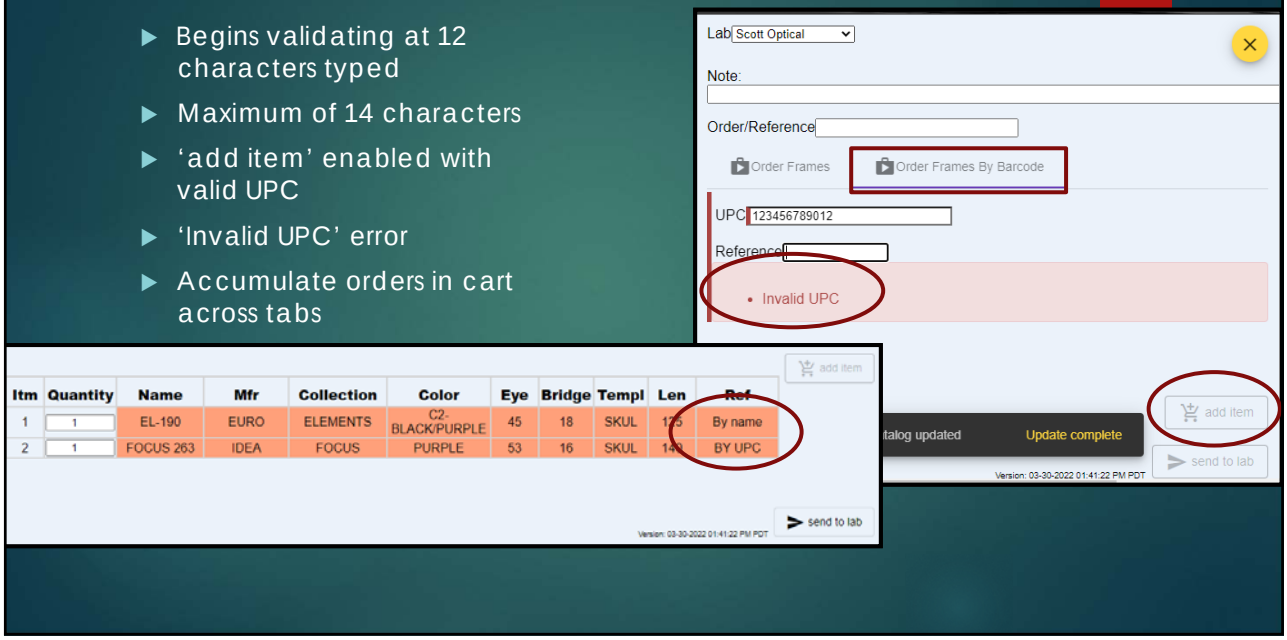
Stock Ordering by UPC

- Begins validating at 12 characters typed
- Maximum of 14 characters
- 'add item' enabled with valid UPC
- 'Invalid UPC' error
- Accumulate orders in cart across tabs



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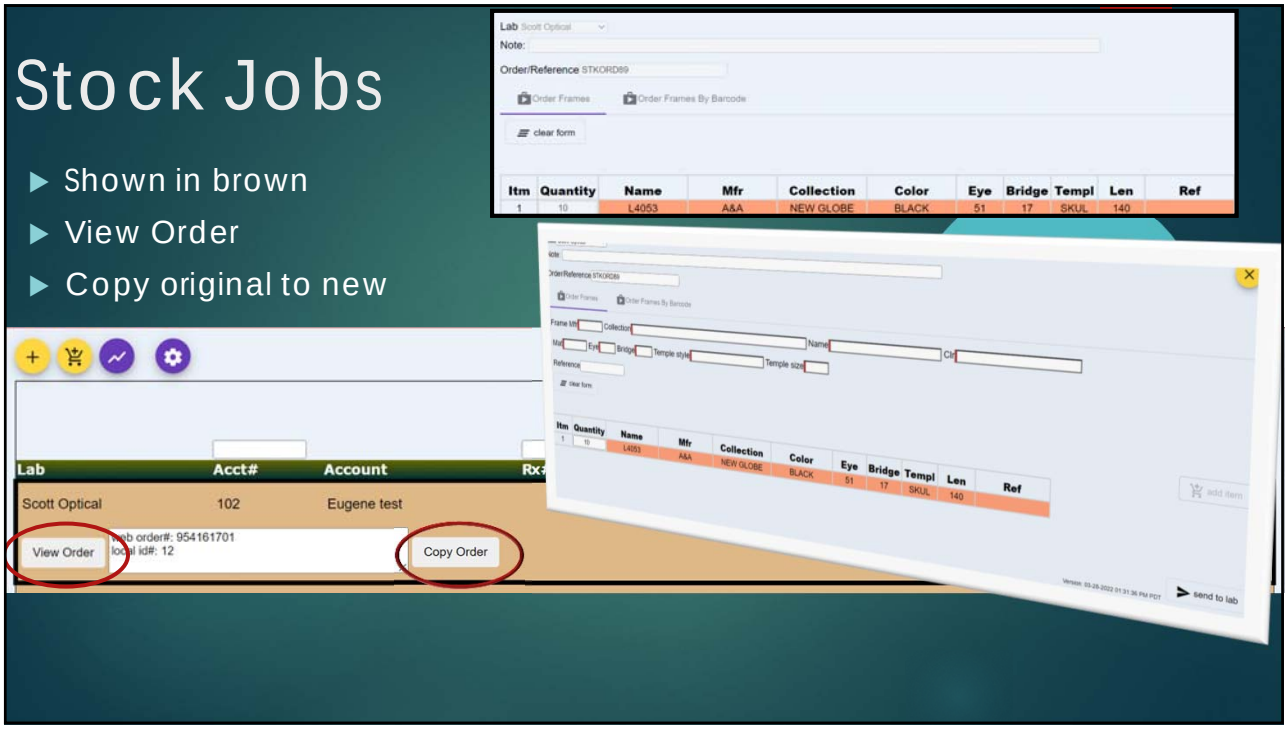
Stock Jobs

- Shown in brown
- View Order
- Copy original to new



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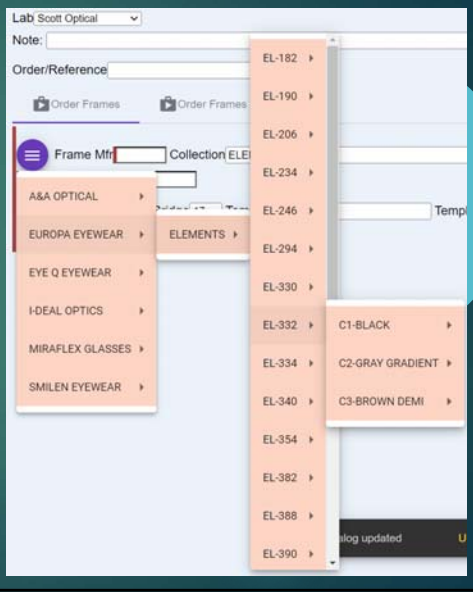
Stock Features … to Come

- Cascading menus
- Lenses
- Miscellaneous



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ENTERPRISE

For customer-service reps (CSRs)

***License required** – talk to us if you're interested!*

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Enterprise Functions

- Web page
  - Lab group order queries
  - Order Entry for any lab in group
  - Promised Jobs
  - Job Modification
- Web Service

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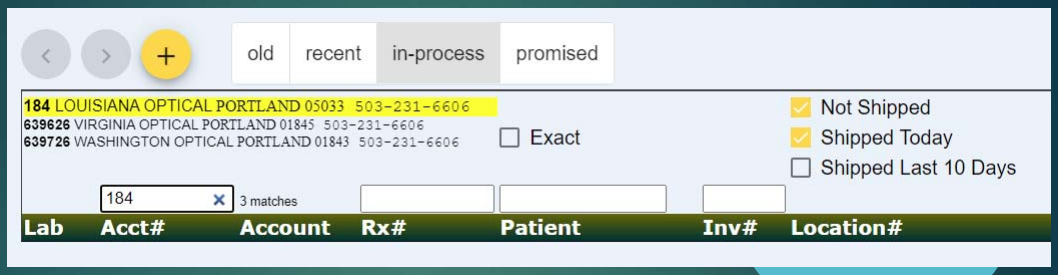
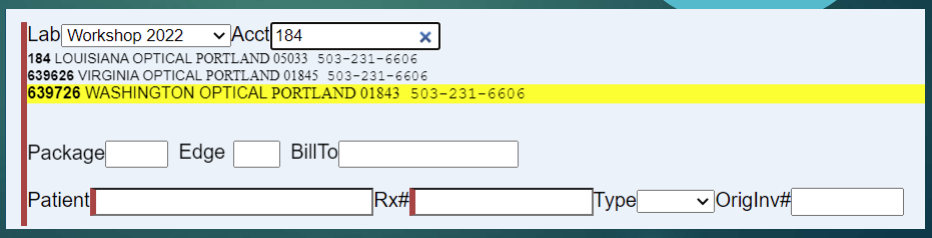
Account selection





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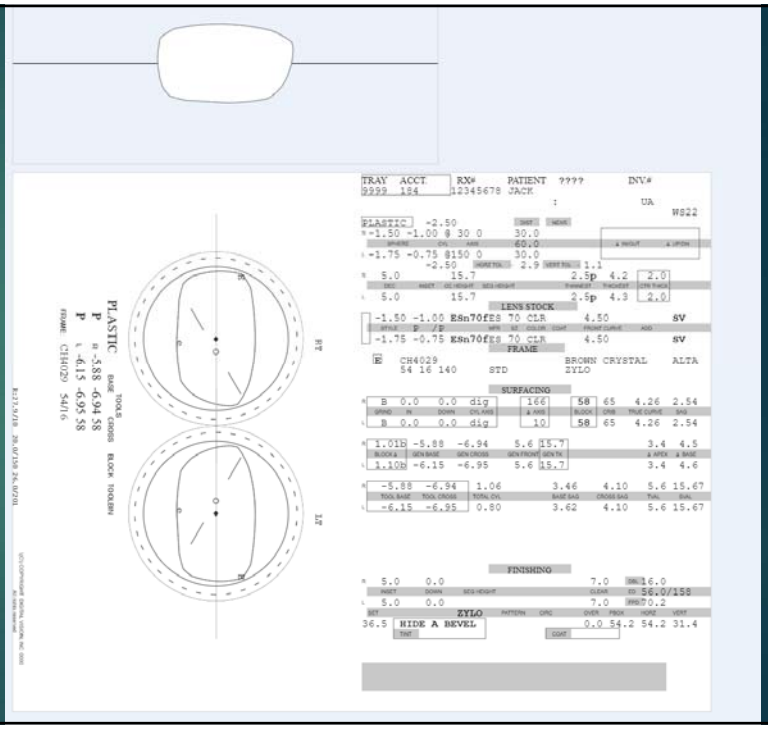
View Workticket



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Inquiry Page – Enterprise vs RxWizard Online

- ECP entry is push-like, with local cache of orders, Enterprise is pull-like
- ECP WIP populates screen from start, and auto-updates with filter entry

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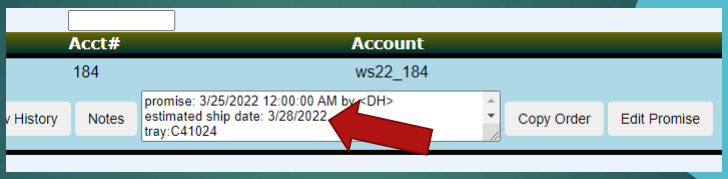
Estimated Ship Date

- Must be activated at lab



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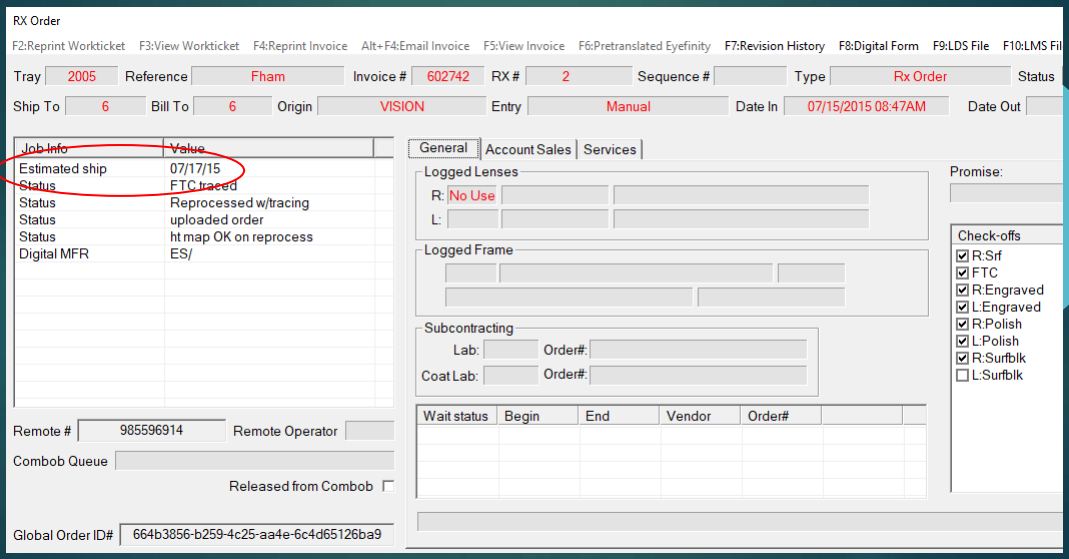
Estimated Ship in Account Inquiry



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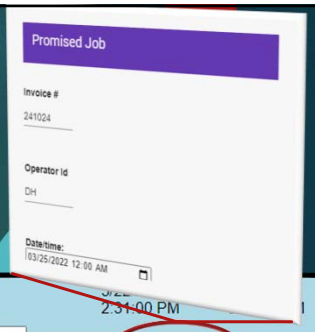
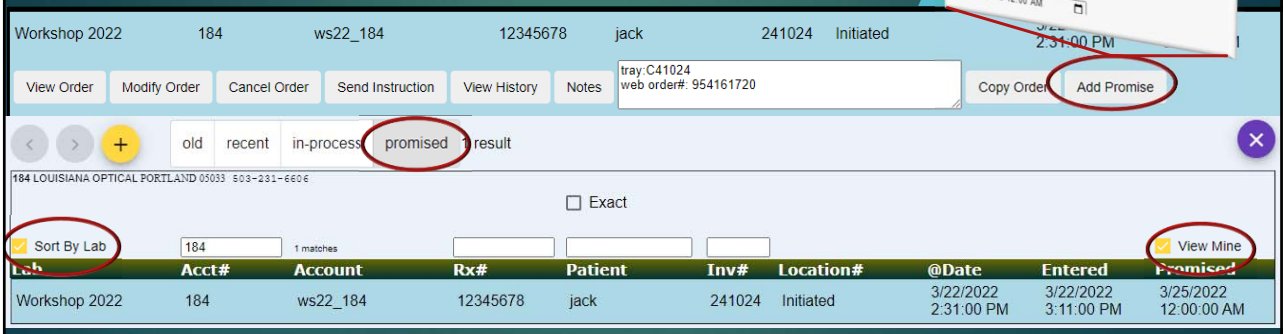
Promise Job (for CSRs)

- Add promise
  - Auto-populates operator ID for specified invoice





- View promised jobs
  - View mine filter
  - Sort by lab

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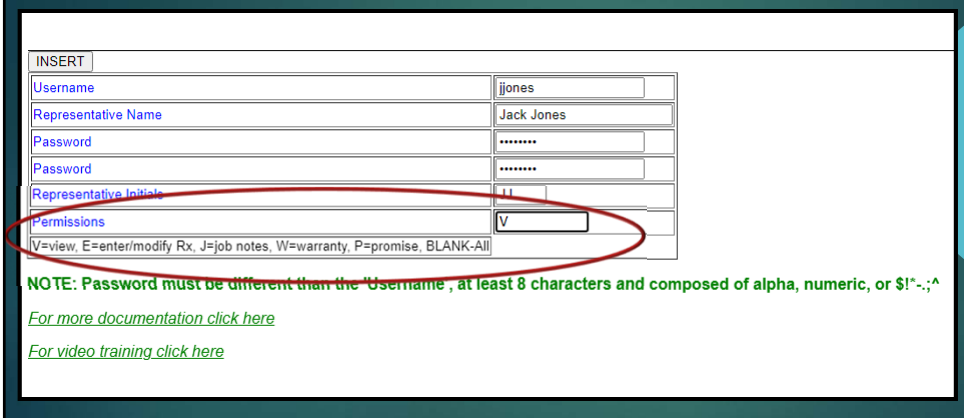
CSR Setup - Permissions



- Blank – All
- V – View only
- E – Enter and modify
- J – Add job notes
- W – Warranty
- P – Promises

- No delimiters
  - WP (promise & warranty)
  - Any order (WP=PW)

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SEER

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What is SEER?

- A free mobile app available for both iOS and Android
  - Downloaded from the App Store (iOS) or Play Store (Android)
- Provides access to orders in process, statuses and reports

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SEER Provides 3 Login Modes

- **ECP** – Login for the Eye-Care Practitioner to view order detail, statuses, reports and tracking information
- **Sales Representative** – Login for the lab's sales representative to view all accounts assigned to them and work in process for these accounts
- **Lab** – Login for the lab's upper management to view all accounts with work in process

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Setup Required For Sales Rep

- **Sales Rep Setup**
  - An 'Entry Password' needs to be defined in the lab's dvirx setup. All Sales reps will use the **LAB'S USERNAME, their unique sales rep code and the entry password**

  - Sales rep codes need to be placed in the lab's account master for every account the sales rep will access

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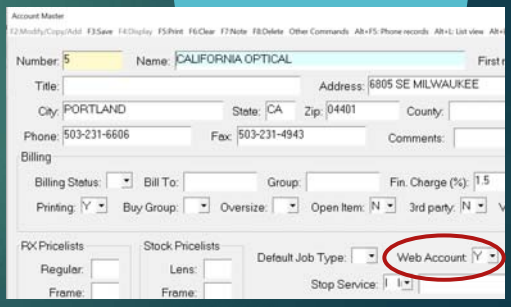
Setup Required For ECP

- **ECP Account Setup**
  - The accounts need to be marked as **WEB ACCOUNT = Y** in the account master
  - Or all accounts set to web



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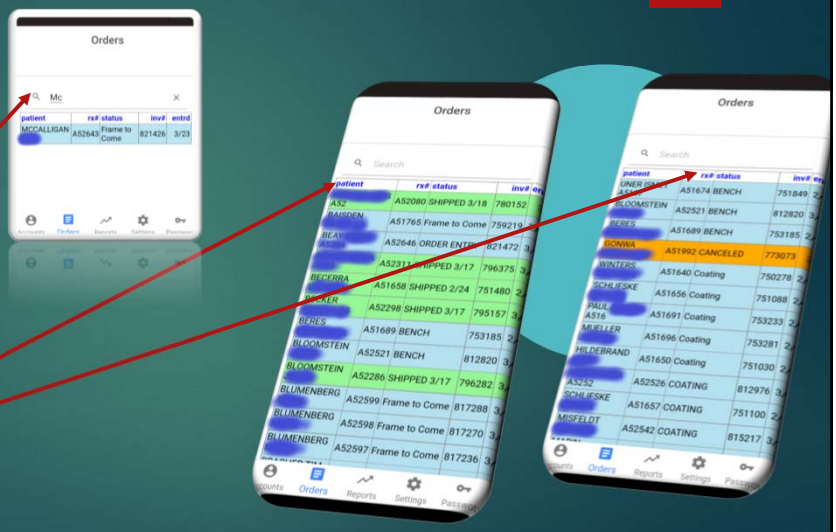
View In-Process or Recently-Shipped Orders

- Search
  - Pattern matches patient and Rx#
- Sort
  - Toggle ascending descending order by tapping column headers
    - By patient
    - By rx#
    - Status, inv#, enter date



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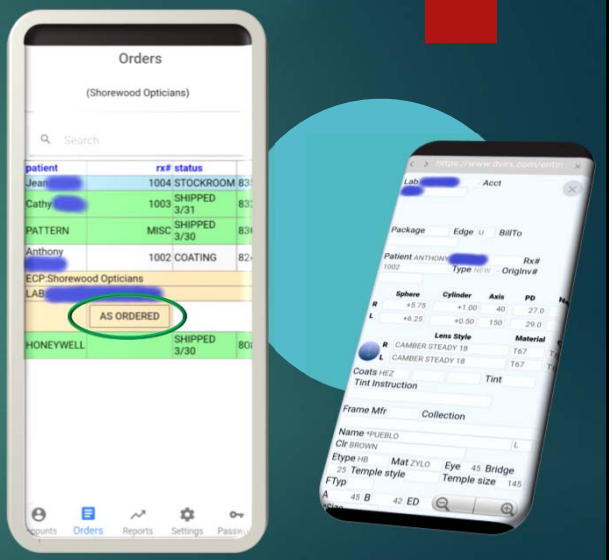
As Ordered

- 'As Ordered' to view how the order went through the DVI Website (for sales reps)
- Sales rep training opportunity



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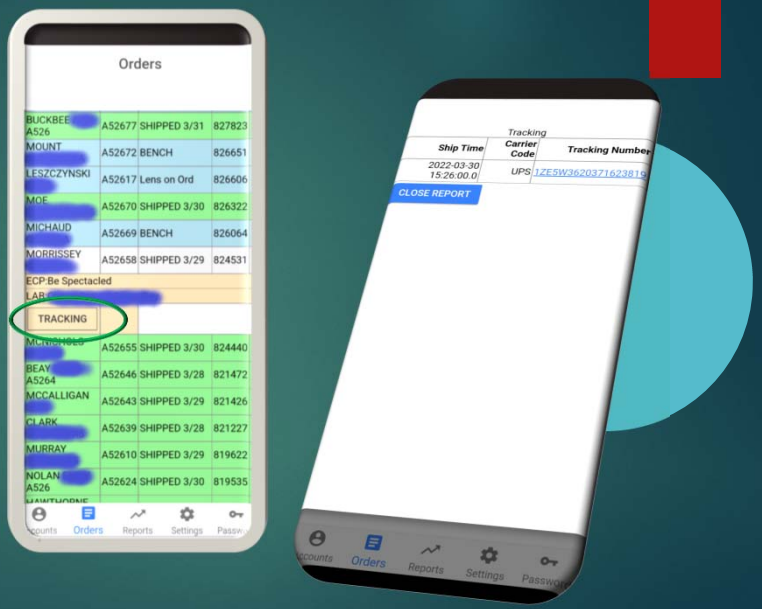
Tracking



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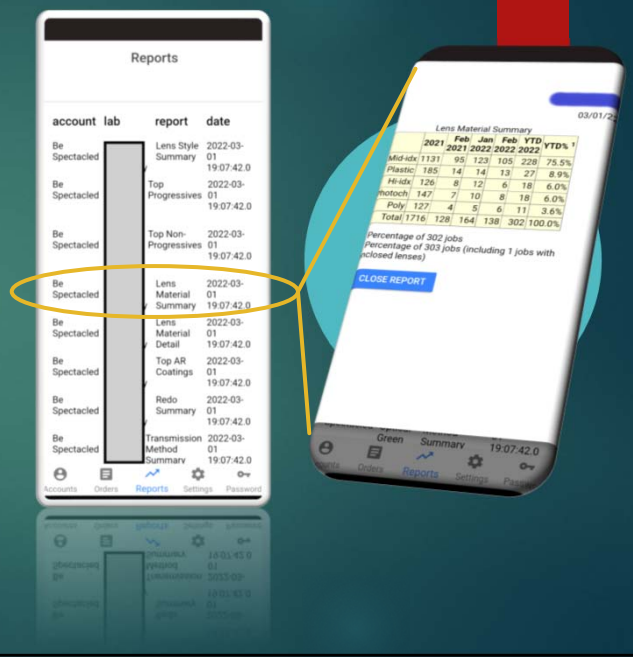
Reports

- From the Reports tab
- You will see a list of the current profile reports
- Click on the desired report to view
- Also available on RxWizardOnline



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USERNAME AND PASSWORD RECOVERY, NEW ECP SETUP

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Overview

- Username & password recovery tools available to ECPs
  - RxWizard (version 6.18)
  - SEER app
  - RxWizard Online
  - Quick, simple, and secure
- Setting up new ECP accounts on dvirx.com

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What does an ECP need to recover information?

- Account number with the lab
- Recent invoice number (10 days old or newer)
  - If no recent invoice number, one can be generated
- Zip code of the lab
- If the ECP has recently sent work to more than one lab that supports the RxWizard/SEER, then information for a second lab must also be completed

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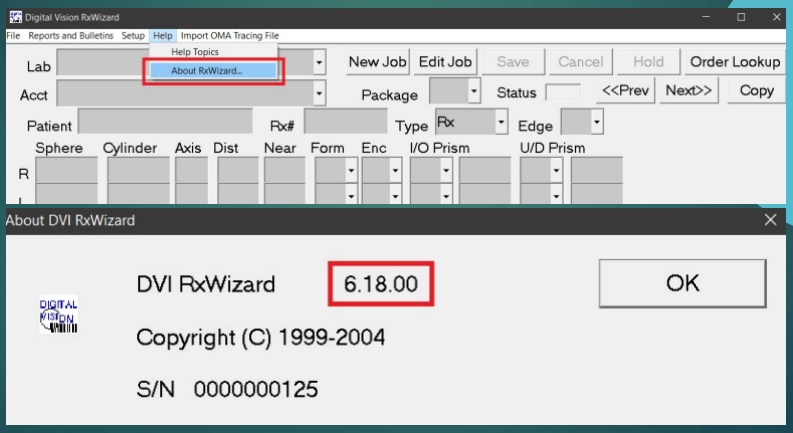
Recovery Using the RxWizard

- Must be running version 6.18 or newer, available on thedvi.com->customers->RxWizard



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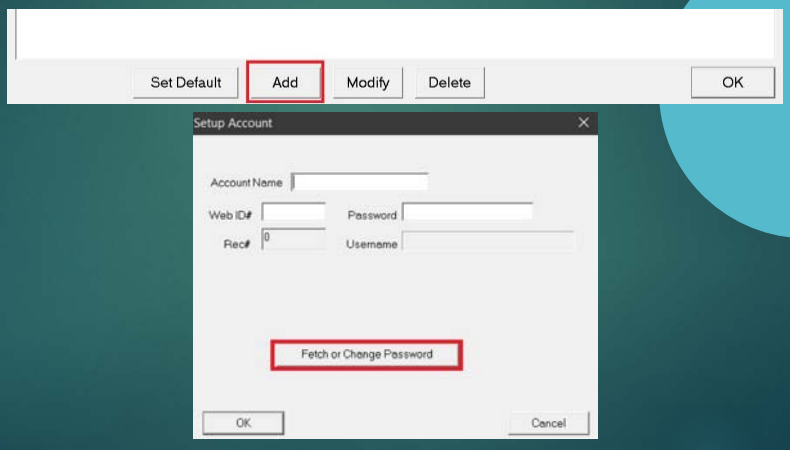
Recovery Using the RxWizard

- Recovery screen is found under Setup->Accounts->Add ->Fetch or Change Password



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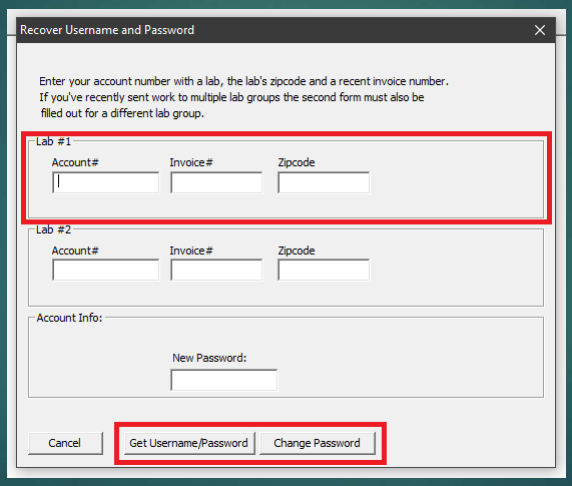
Recovery Using the RxWizard



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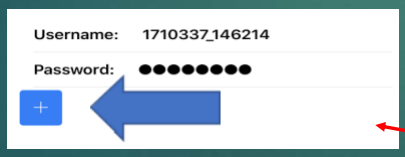
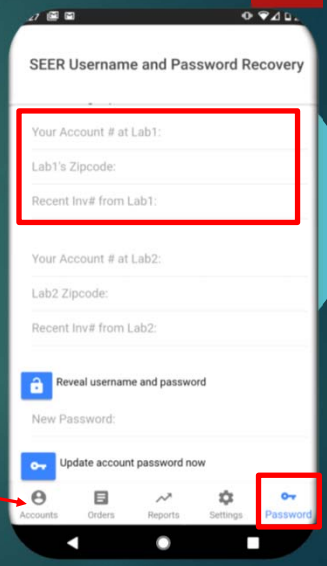
Recovery Using the SEER

- Found under the 'Password' tab
- Same fields required as are in the RxWizard
- If you return to the 'Accounts' tab the information will already populate in the login fields





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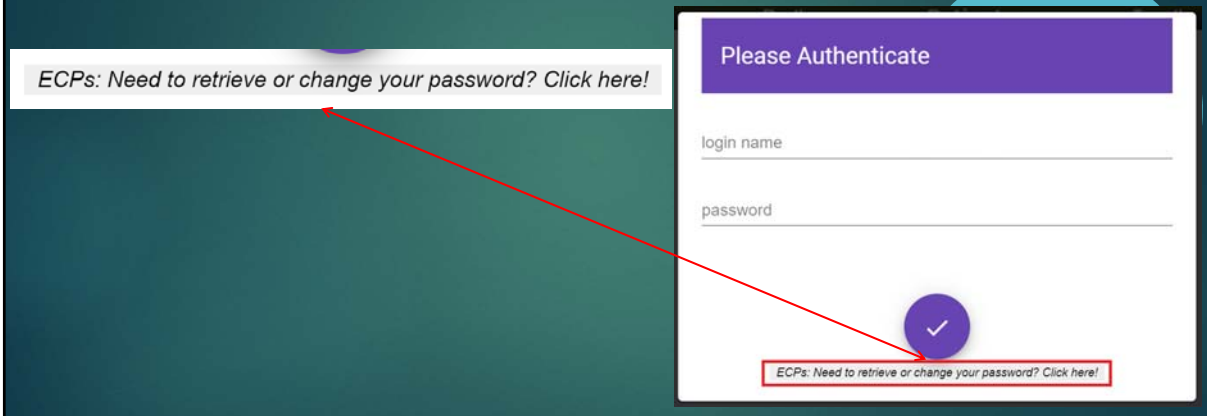
Recovery Using RxWizard Online

- https://www.rxwizardonline.com



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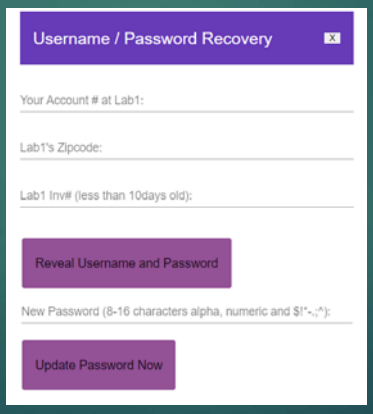
Recovery Using RxWizard Online

- Will prompt user for a second set of information if needed



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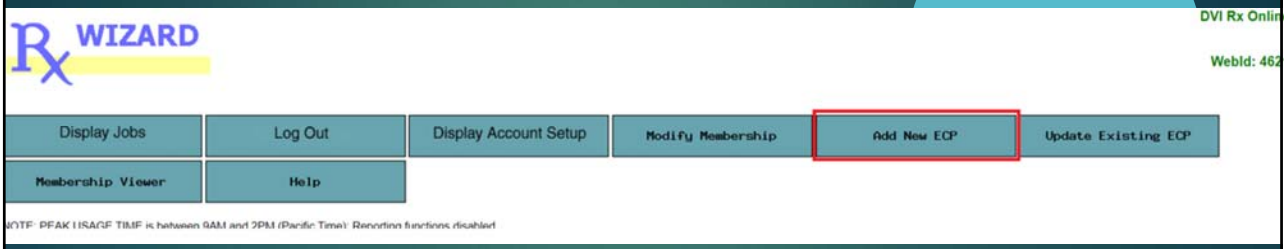
Setting Up New ECPs on DVIRx

- Log in to https://www.dvirx.com/



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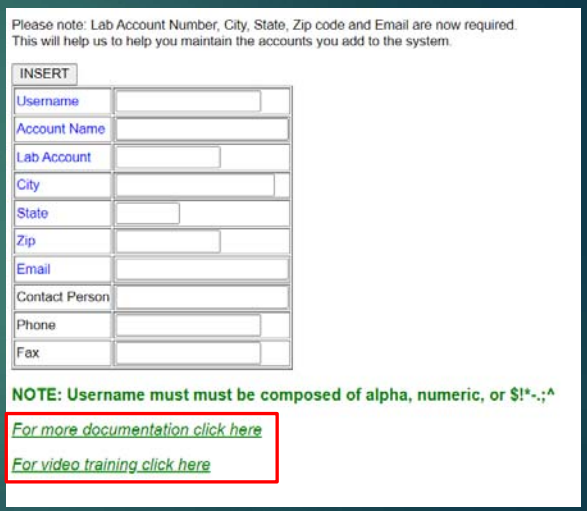
Setting Up New ECPs on DVIRx

- More required fields
- The more specific the better
- Account names can be reset later
- Password is auto-generated, no longer specified by lab



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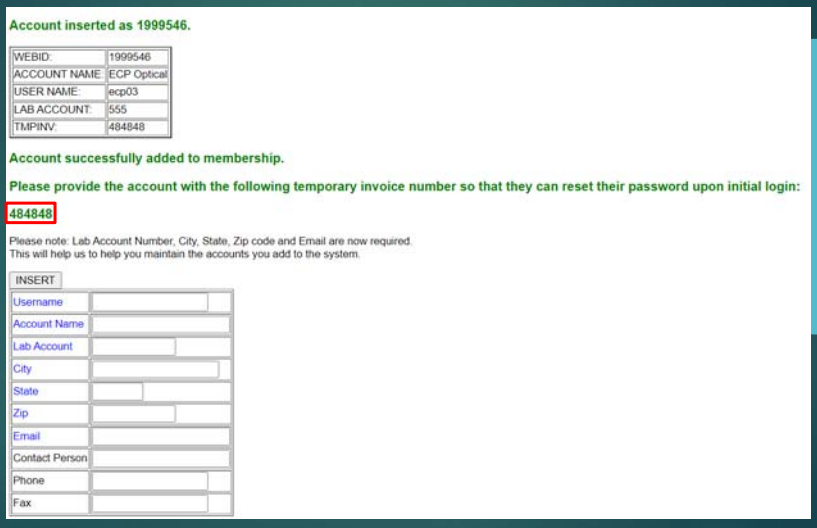
Setting Up New ECPs on DVIRx



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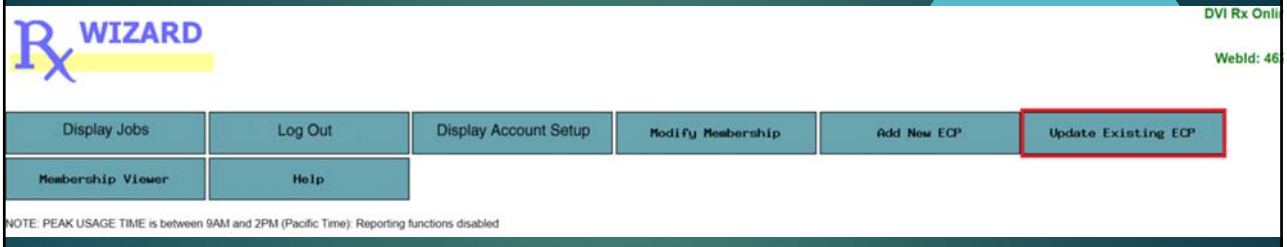
Setting Up New ECPs on DVIRx



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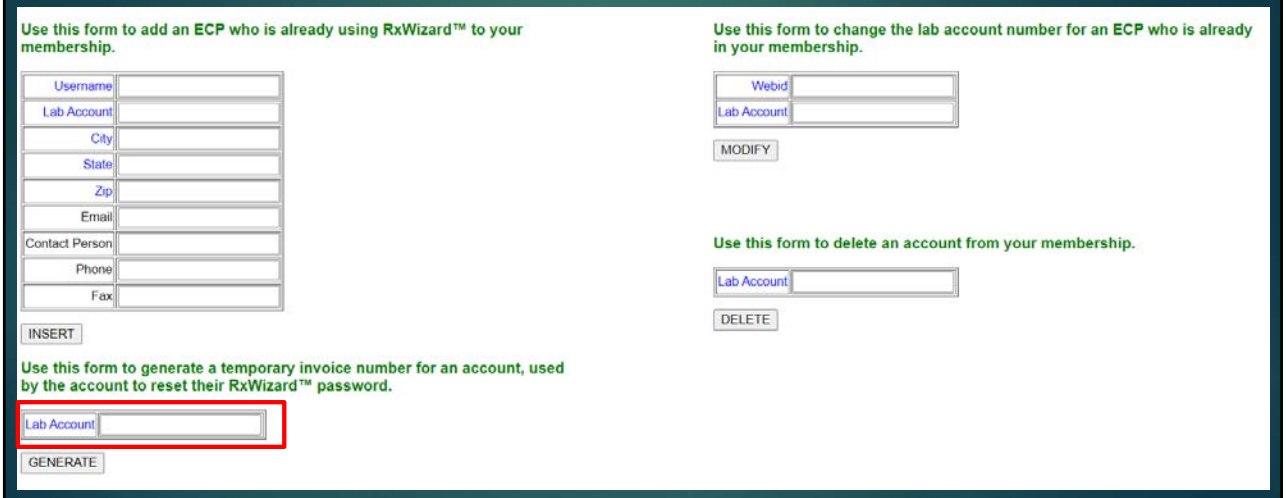
Setting Up New ECPs on DVIRx



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Login Rejections

- If several login failures occur, user may be locked out for a short period of time (approx. 20 minutes)
- Consider login info when transmitting
- Always a good idea to delete unused accounts in the RxWizard

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