Digital Vision Inc. SEER Mobile App

App Overview

SEER is a mobile app that allows the eye care practitioner (ECP) to view details and up-to-date status information of orders, track shipped orders, and view reports at laboratories running Digital Vision's lab-management system.

It is compatible with both iOS and Android mobile devices and now provides a way to recover forgotten passwords and usernames.

Orders can be sorted by patient name, invoice number, status or Rx number by tapping each column header. SEER also provides an order search by patient name or Rx number.

Orders are color coded as follows:
transmitted to lab - cream
in-process at lab - blue
shipped from lab - green
cancelled by lab - orange
stock order - brown

At the beginning of each month, the lab makes a variety of reports available including usage history by lens style, material, or coating. On SEER's "Report" page, the ECP can view these reports. For year-to-year comparison, the reports include the same month from the previous year.

SEER Quick Start for Eye Care Practitioners

1. Install the SEER app from the App Store for iOS or from the Play Store for Android.
2. Open SEER on any mobile device, select the "Settings" tab and press the "Initialize App Data" button. Note that the SEER version is displayed at the top of this page.
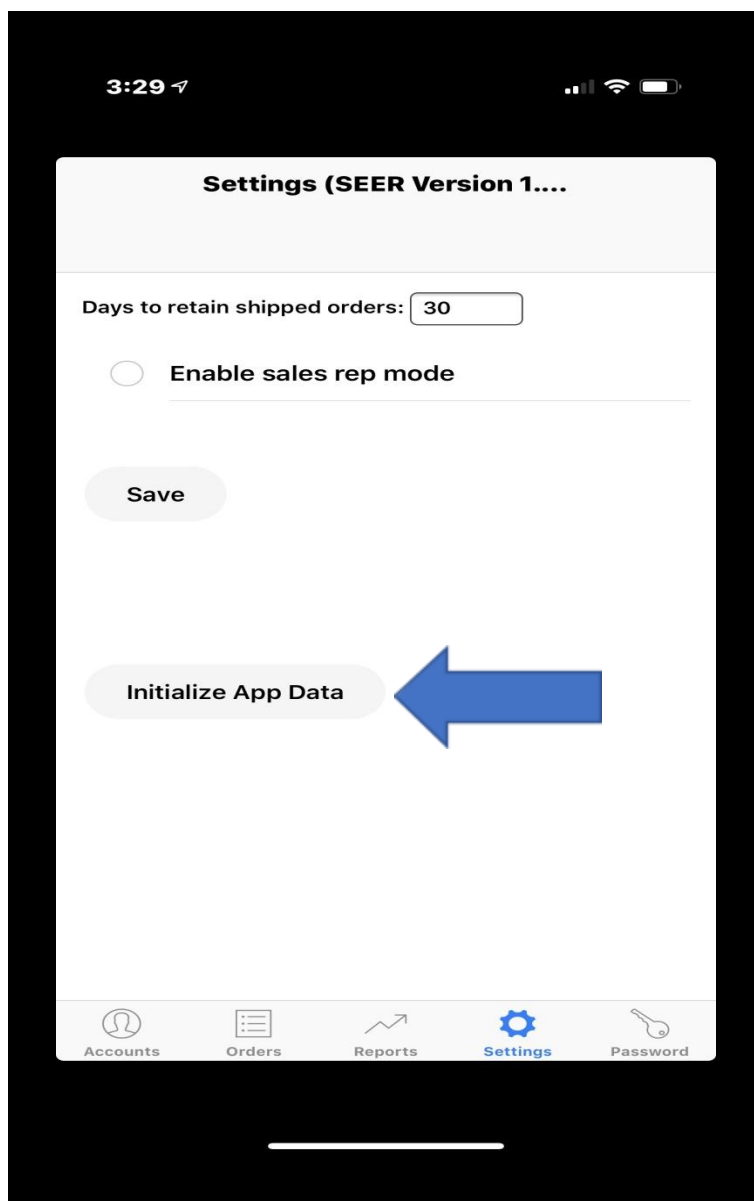
3. If the lab-supplied ID# and password are available, skip steps 4-7 below and enter those in the "Accounts" page. Otherwise, if either the username or password is unknown, open the "Password" page and follow all steps below.

4. Enter the following information (as shown in the screenshot below):

      a)   "Your Account # at Lab1"

      b)   "Lab1's Zipcode"

      c)   "Recent Inv# from Lab1"

      d)   If the ECP has recently sent work to more than one lab that supports the RxWizard/SEER, then the Lab 2 information (as in steps 4a-4c) must completed. A lab group that has multiple locations counts as only a single lab in this context.

5. Once the required fields are filled in, press the "Reveal username and password" icon

6. If all information is correct and complete, the ECP username and password will be revealed at the bottom of the screen as shown below

7. Next, select the "Accounts" page and note that the ECP "Username and Password" is automatically transferred from those recovered from the "Password" page.

8. Press the **"+"** button to display labs to which orders are currently being sent. These can be sorted by id# or name by pressing each of these column headers. Pressing the same column-header multiple times will toggle between ascending and descending order.
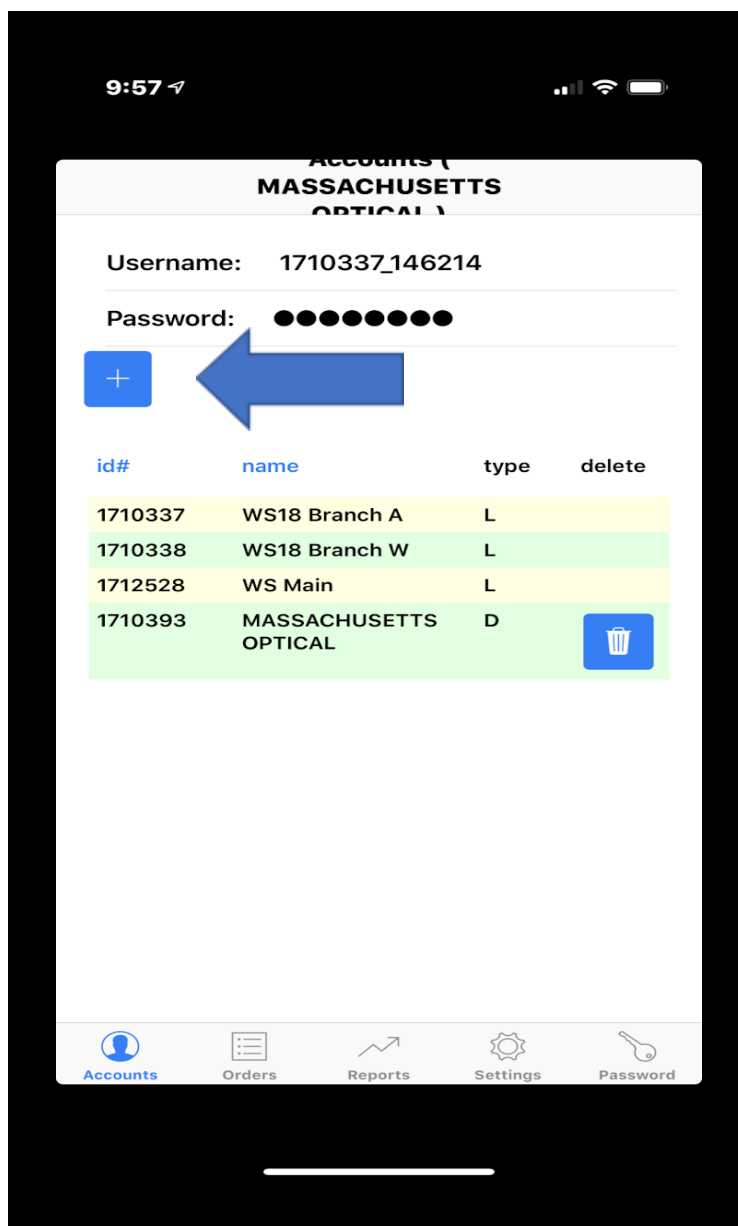
9. Select the "Orders" tab to display the ECP's lab orders

10. The orders can be sorted in ascending or descending order by pressing on the column headers (i.e. Patient name, Rx number, lab location status, Invoice number).
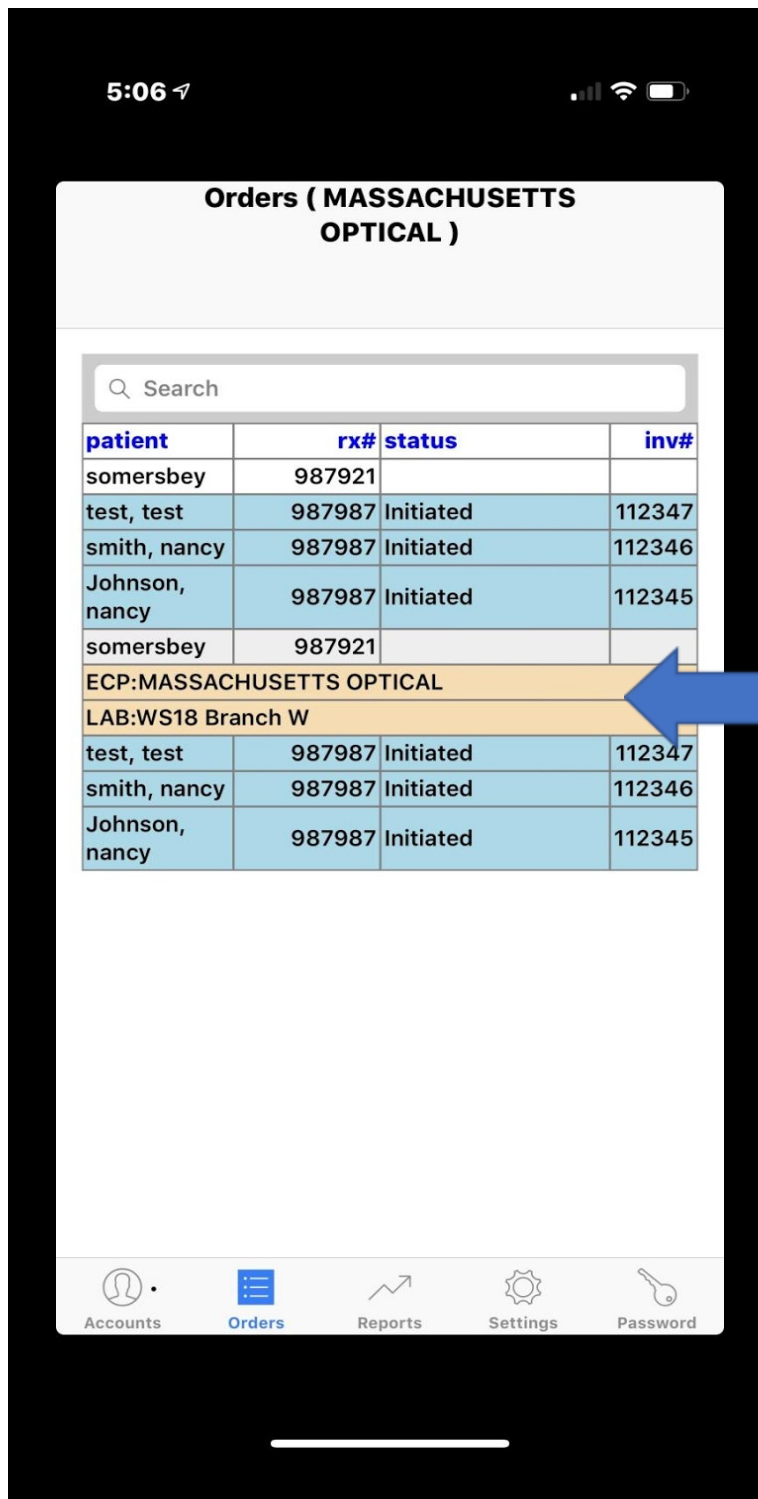
11. When an individual order is selected, it will expand to show additional information about the job. This includes the name of the processing lab and, for shipped jobs, shipment tracking information.

12. Select the "Reports" page to view all provided lab reports. Each line item on this page represents a different report and can be tapped to display the report as a popover.

account	lab	report	date
		Lens Style Summary	2019-08-01 01:06:23.0
		Top Progressives	2019-08-01 01:06:23.0
		Top Non-Progressives	2019-08-01 01:06:23.0
		Lens Material Summary	2019-08-01 01:06:23.0
		Lens Material Detail	2019-08-01 01:06:23.0
		Top AR Coatings	2019-08-01 01:06:23.0
		Redo Summary	2019-08-01 01:06:23.0
		Transmission Method Summary	2019-08-01 01:06:23.0

Accounts Orders Reports Settings Password