

Viewing Saved Credentials for RxWizard Online

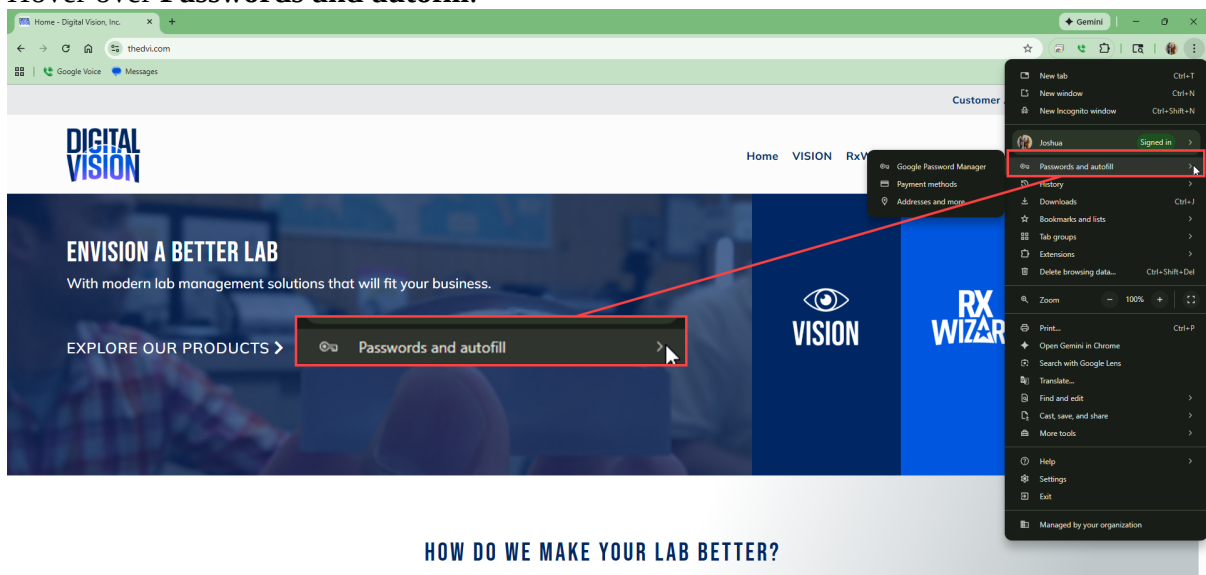
We recently updated our web services to implement significant security enhancements. As a result, the URL www.rxwizardonline.com now redirects to auth.dvi.com for authentication.

Because of this change, some users may find that their browser no longer auto-fills their saved username and password.

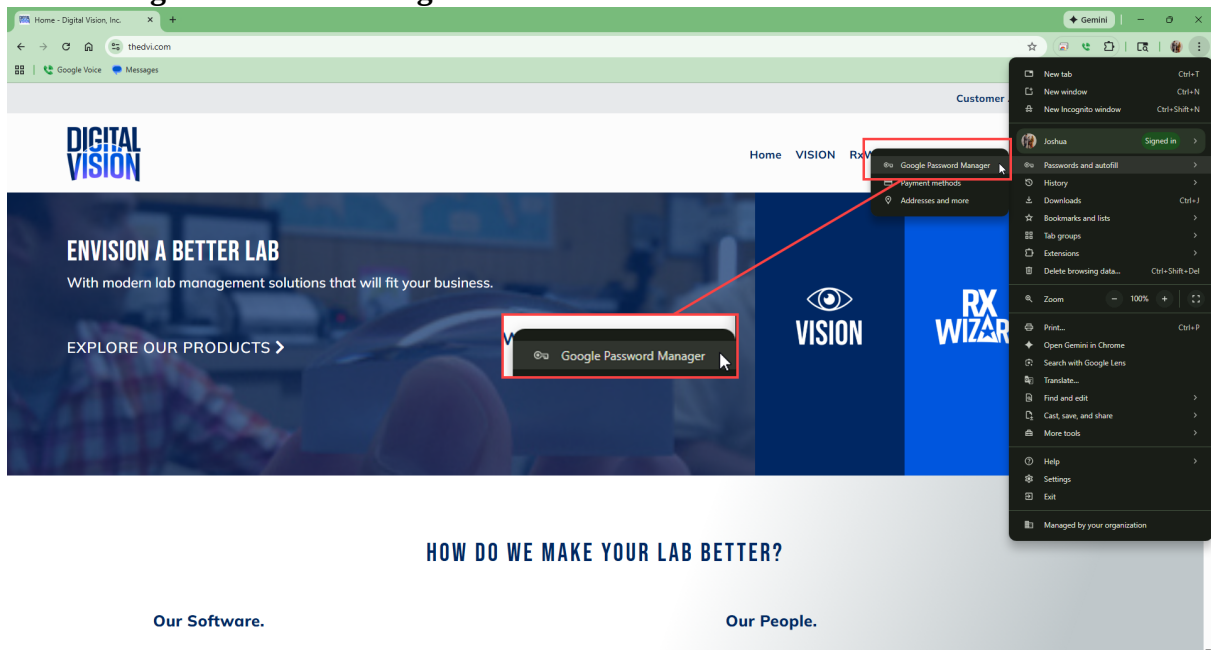
The steps below demonstrate how to view your saved credentials for the original www.rxwizardonline.com address so you can enter them into the new system. While these steps focus on Google Chrome, most browsers use a similar process, though menu names may vary.

How to Retrieve Your Password in Chrome

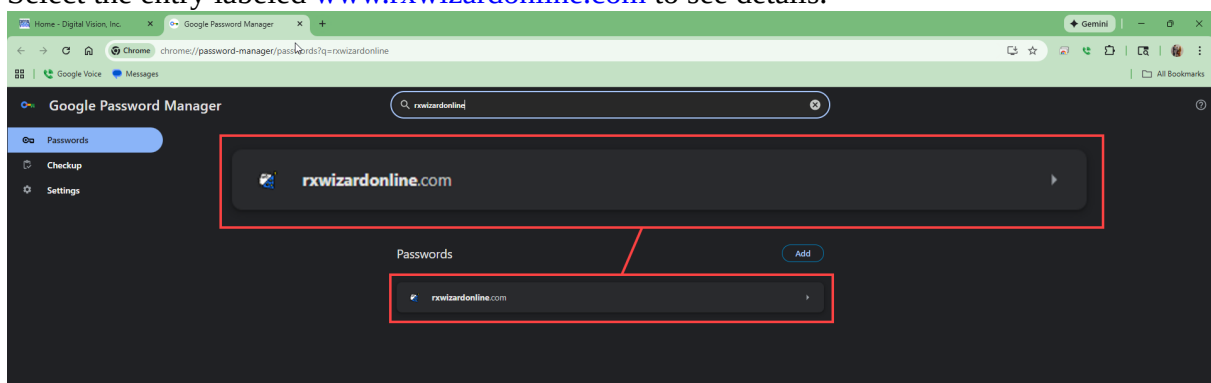
1. Navigate to www.rxwizardonline.com.
2. Click the **Menu** button (three vertical dots) located in the top-right corner of the browser.
3. Hover over **Passwords and autofill**.



4. Select **Google Password Manager**.

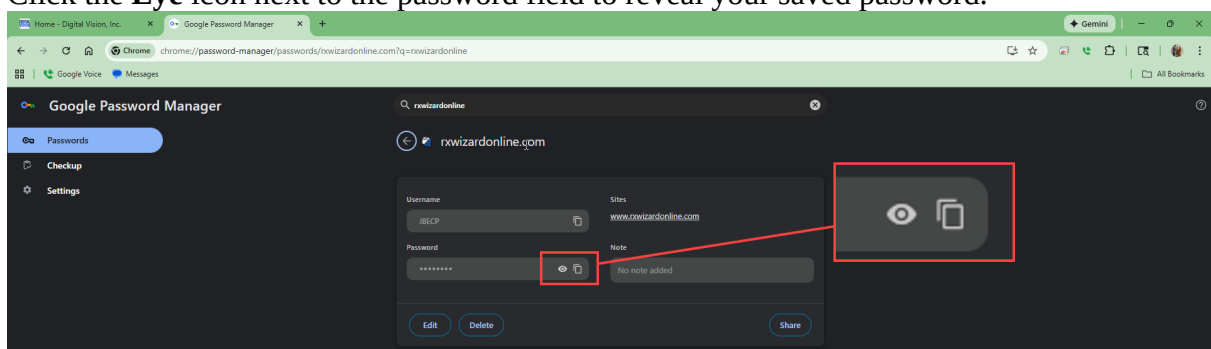


5. In the **Search passwords** box, enter rxwizardonline.com
6. Select the entry labeled www.rxwizardonline.com to see details.



Note: You may be prompted to enter your computer's login password or PIN to view these details.

7. Click the **Eye** icon next to the password field to reveal your saved password.



If you cannot find your credentials or need to recover your username, please contact your lab directly.

Legacy Password Recovery Options

If you need additional resources, please refer to the links below:

- **Downloading the RxWizard Windows application:** <https://thedvi.com/download-rxwizard/>
- **Downloading the Seer mobile application:** <https://thedvi.com/dvi-vision-seer-setup/>
- **Recovering a user name or password:**<https://thedvi.com/recovering-a-username-or-password-with-rxwizard/>